

Infiniti USA
Electronic Field Communication

INFORMATION

Date: October 30, 2013

Subject: Additional USBs shipped to all retailers for Q50 IT Gen 5 Product Performance Enhancement

Summary:

Each retailer received USBs for this retailer action on October 24th at a ratio of 1 USB per 20 vehicles. Several retailers have requested additional USBs to expedite repair of their inventory. On October 29th, additional USBs were sent to all retailers. This additional USB shipment combined with the original shipments will provide a ratio of 1 USB per 10 vehicles. Most retailers will receive their additional USBs today, but some may not arrive until October 31st.

Retailers can find this information on NNA.net.com under My Documents in the following categories:

- Sales>Campaigns>
- Parts>Campaigns>
- Service>Campaigns>

Attached for your convenience are the following items:

1. P3257 – Q50 IT GEN5 V50 Product Performance Enhancement Announcement 10-23-13
2. P3257 – Updated Retailer Inventory 10-30-13 with percentages complete

Attachments: 2

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Retailer Communication: Yes