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NISSAN BULLETIN

2014 Nissan Altima and Maxima Floor Support Weld Dealer Inventory Inspection

Reference: PC256
Date: December 19, 2013

Attention: Dealer Principal, Sales, Service & Parts Managers

***** Dealer Inventory Inspection Announcement *****

Nissan is conducting a dealer inventory inspection to inspect the floor support welds on certain specific MY14 Altima and Maxima vehicles.

***** Vehicle Identification – Dealer Inventory *****

2014 Nissan Altima and Maxima vehicles subject to this inspection can be identified through two methods:

- **SERVICE COMM** – Beginning December 20, 2013, dealer service departments can complete an inquiry on SERVICE COMM – **L.D. PC256** - to determine an affected vehicle.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code. This VIN list is available on NNA.net.com under My Documents Sales>Campaigns>, Parts>Campaigns>, Service>Campaigns> categories.

***** Dealer Responsibility *****

It is the dealer's responsibility to check SERVICE COMM – **L.D. PC256** – for the status on each vehicle falling within the range of this dealer inventory inspection, which is currently in its inventory. Nissan requires dealers to perform this procedure on any vehicles in their inventory before they are retailed.

Nissan dealers should perform the inspection only on vehicles specifically identified in SERVICE COMM.

***** Inspection Procedure *****

This inspection procedure will be available on ASIST and NNA.net.com.

- ASIST – Go to "Tech Support Info" on the left column of the ASIST opening page. Under "Tech Support Info", select "Inventory Vehicle Actions". A new window will open where you may access the technical procedures.
- NNA.net.com – This procedure can be found on NNA.net.com under My Documents in the following categories:
 - Sales>Campaigns>
 - Parts>Campaigns
 - Service>Campaigns>

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

SERVICE PROCEDURE

1. Move driver seat to full rear position.
2. Remove driver side floor mat from the vehicle.
3. Remove driver side kick plate using suitable trim tool as shown in Figure 1.



Figure 1

4. Remove driver side lower A-pillar finisher using suitable tool as shown in Figure 2.



Figure 2

5. Remove driver side center console finisher near accelerator pedal using suitable trim tool.



Figure 3

6. Locate and unlatch the first three wire harness clips using suitable trim tool as shown in Figure 4.

- Use suitable trim tool and pry up as shown on Figure 5 to release the harness clips.

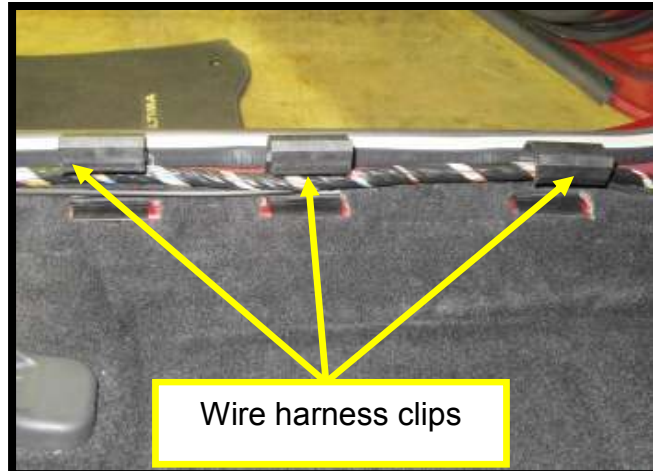


Figure 4

7. Release harness and cable from clips using suitable tool in area shown in Figure 5.



Figure 5

8. Lift carpet out of the harness clips and roll carpet inward while pulling carpet out from behind Brake/Accelerator pedals to reveal white foam spacer.



Figure 6

9. Remove foam spacer from driver floor area as shown in Figure 7.

- Carefully lift foam spacer from the floor by lifting the outside edge first.
- Lift over floor stiffener then gently pull from underneath the carpet.



Figure 7

Note: Please remove/install foam with care as it can easily be broken if excess force is used.

10. Lift dash insulation and place under cable to temporarily retain during floor support bracket weld inspection as shown in Figure 8.



Figure 8

11. Inspect driver side metal floor support bracket welds.

- Count each visible weld to ensure a minimum of 21 welds are present on the top of the metal floor support bracket.
- Refer to arrows identifying black highlighted spot welds in Figures 10, 11 and 12.
- Location of welds will vary from vehicle to vehicle.

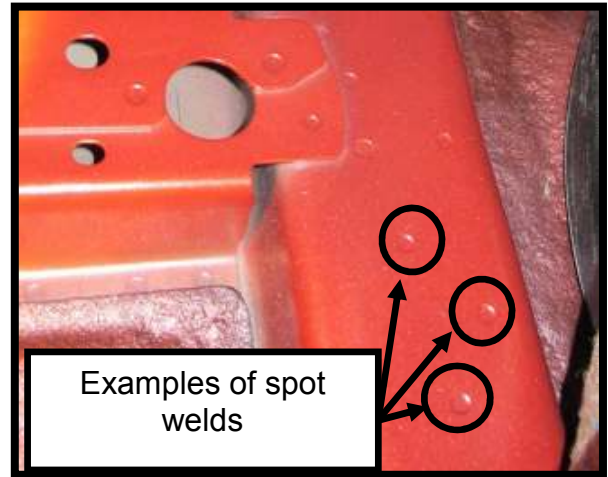


Figure 9

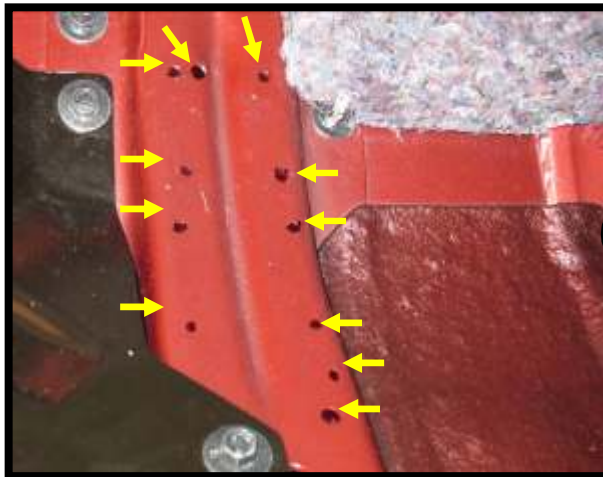


Figure 10

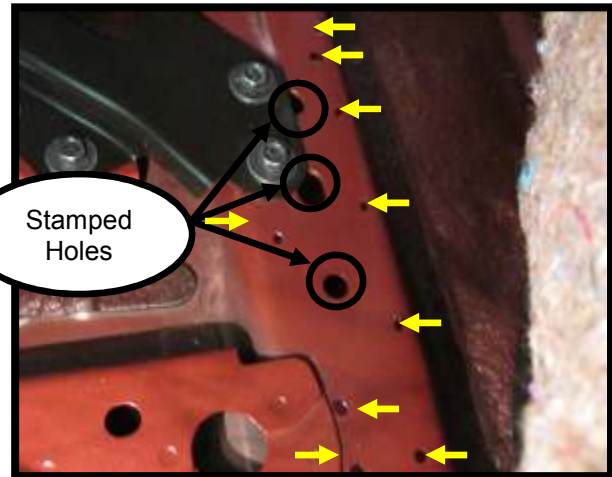


Figure 11

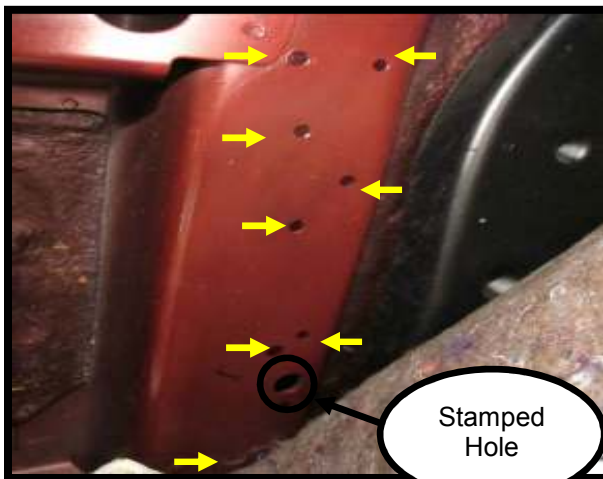


Figure 12

12. If **21 or more** spot welds are confirmed present:

- Reassemble vehicle.
- Submit warranty claim using PC2560. (see claims info)
- Release the vehicle.

13. If **less than 21** welds are confirmed or unable to confirm number of welds:

- Continue to hold the vehicle.
- Send E-mail to the below address and carbon copy (CC) your FOM:

nafgasupport@nissan-usa.com

Make sure to include the below information:

Dealer Code

VIN

Number of Welds Confirmed

Contact Person Name

Phone Number

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC256

Claim Type:	CM			
PNC:	PC256			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect Floor Support Bracket Welds	PC2560	0.4H	No	No