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# SERVICE BULLETIN

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Classification:

BT14-003

Reference:

NTB14-013

Date:

February 25, 2014

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## ALTIMA SEDAN; HISS AND / OR WHINE TYPE NOISE FROM LOWER INSTRUMENT PANEL AREA

**APPLIED VEHICLE:** 2013-2014 Altima Sedan (L33)

**APPLIED ENGINE:** QR25DE (4-cyl) engine **only**

### IF YOU CONFIRM:

When slowly raising the engine RPM, a hissing, whining, and / or air leak type noise of an applied vehicle is heard coming from the driver side lower instrument panel area.

- The noise is verified while the vehicle is parked and the transmission is in the Park (P) position.

**NOTE:** A customer may state the noise can be duplicated during light to moderate acceleration in the 10 - 40 MPH range.

### ACTION:

1. Remove the ground wire connected between the transmission and driver side frame rail.
2. If the noise stops after removing the ground wire in Step 1 above and repeating the procedure under **IF YOU CONFIRM**, replace the ground wire with the one listed in **PARTS INFORMATION**.
  - See page 2, Figure 1 for ground wire location.
  - Before installing, flatten the tabs on both eyelets of the new ground wire (see page 2, Figure 3).
  - Bolts torque: 10 N•m (1.02 kg-m, **88.5 in lbs**)
  - Make sure the ground wire does not twist at either end when securing the bolts.
3. If the noise does not stop after removing the ground wire in step 1 in the **ACTION** section and repeating the procedure under **IF YOU CONFIRM**, this bulletin does not apply. Go back to ASIST and the Electronic Service Manual (ESM) for further diagnostic assistance.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

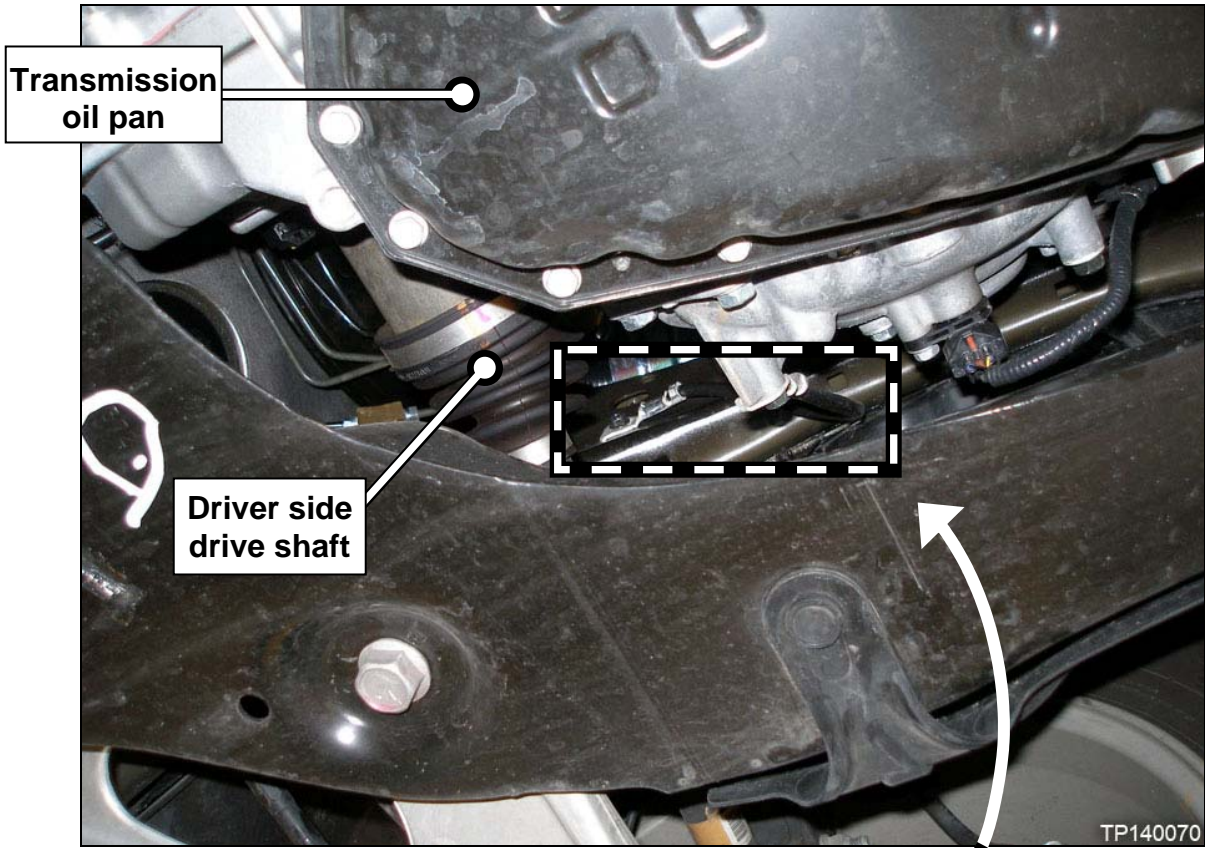


Figure 1: Ground wire.

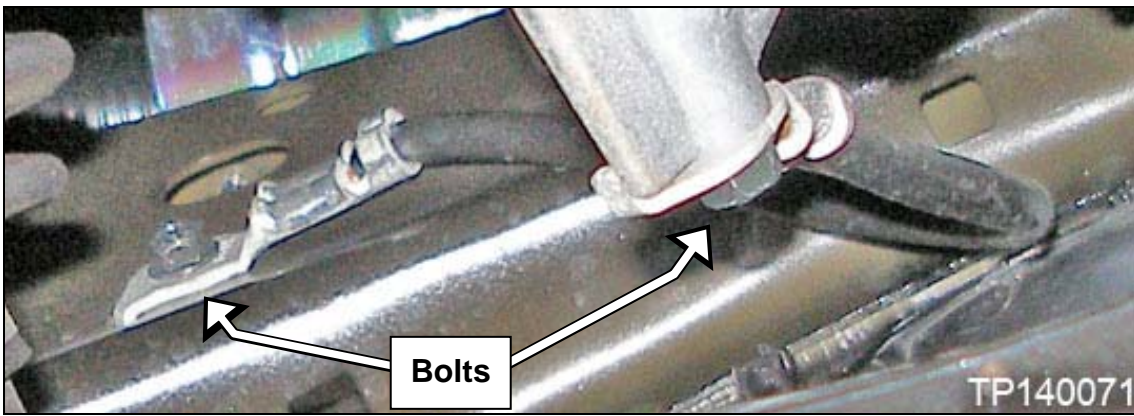


Figure 2

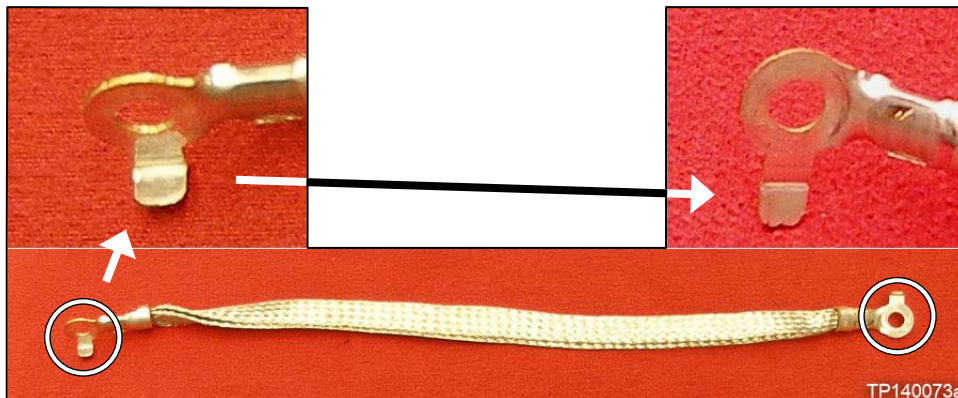


Figure 3: Flatten tabs on both eyelets before installing the new ground wire.

### PARTS INFORMATION

DESCRIPTION	PART NUMBER	QTY
WIRE-BONDING (ground wire)	28360-3TA7A	1

### CLAIMS INFORMATION

Submit a Primary Part (PP) line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Bonding/ Ground Wire	28360-3TA7A	RN70AA	ZL	32	(1)

(1) Reference the current Nissan Warranty Flat Rate Manual and use the indicated flat rate time.

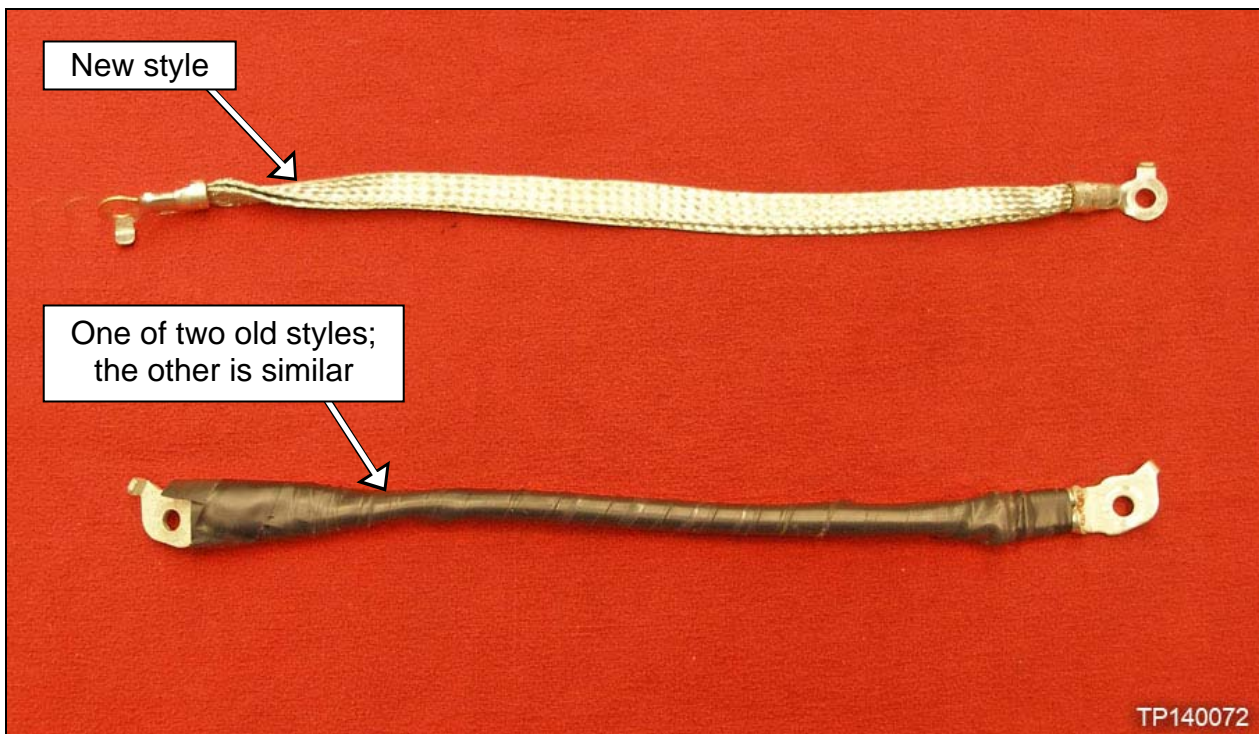


Figure 4: Ground wires.