

Classification:

EL14-019

Reference:

ITB14-020

Date:

April 29, 2014

ELECTRICAL HARNESS REPAIR INFORMATION

APPLIED VEHICLES: All Infiniti

SERVICE INFORMATION

Warranty information received by Infiniti for repairs that are performed at the dealer level provides valuable information for improving vehicle quality.

Infiniti is requesting your assistance in standardizing information related to harness repair and replacement.

When submitting a Warranty Claim for repairs involving electrical wires, harnesses, or connectors, record the information listed below **prominently on the repair order; and as the first information on the warranty claim "Tech Comment Verbatim" line:**

When a harness is replaced

1. **Part Number** of the wire harness that was replaced.
2. **Location of failure or damage:** connector number, terminal number, wire color.
3. **Type of failure or damage:** open wire, broken connector, multiple wires open or damaged, etc.

When a harness is repaired

1. **Part Number** of the wire harness that was repaired.
2. **Location of failure or damage:** connector number, terminal number, wire color.
3. **Type of failure or damage:** open wire, pinched wire, chaffed wire, terminal spread, backed-out terminal, etc.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.