

Classification:

EL14-024

Reference:

ITB14-024

Date:

May 6, 2014

2013-2014 INFINITI; PREVIOUSLY REGISTERED I-KEY WILL NO LONGER REGISTER IF NEW I-KEY REGISTERED FIRST

APPLIED VEHICLES: 2013 JX35 (L50)
2014 QX60 (L50)
2014 QX60 Hybrid (L50)
2014 Q50 (V37)
2014 Q50 Hybrid (V37)

SERVICE INFORMATION

When registering the Intelligent Keys (I-Keys) to a vehicle for one of the following concerns:

- After replacing the BCM.
- Or
- When one of the I-Keys has been lost and needs to be replaced.
- Or
- When additional I-Keys are being added to the vehicle.

Always use the following steps to insure proper registration of the I-Keys:

1. First Initialize the BCM.
2. Register all of the vehicle's "previously registered" I-Keys to the vehicle first.

And then

3. Register any new (additional) I-Keys only after all of the pre-existing I-Keys have been registered.
4. Confirm operations of all I-Keys.

IMPORTANT: If a new I-Key is registered before the vehicle's original key(s), the original keys are rendered inert and no longer can be registered to the vehicle.

NOTE: This procedure applies to the models listed in this TSB, however, as a general rule; this procedure should be followed for all I-Key equipped models.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.