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NISSAN BULLETIN

2011-13 Juke Timing Chain Voluntary Service Campaign ***Parts Update***

Reference: P4213
Date: May 7, 2014

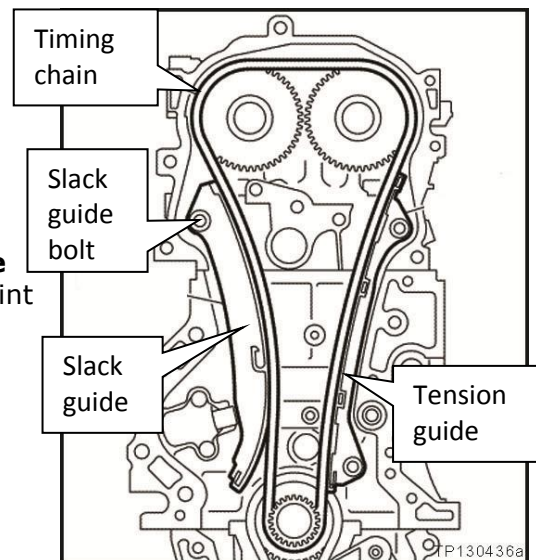
Attention: Dealer Principal, Sales, Service & Parts Managers

Slack Guide Bolt (13094-EN200) Shortage

Nissan recently learned that a bolt that is removed (and reused) in the campaign procedure can be stripped if using a power tool, rendering it unusable. This has created a flow of dealer orders and a backorder situation for part 13094-EN200. Nissan is looking into the most expedient plan to supply all backorder parts.

Updated Bulletin- An amended bulletin will be sent as soon as possible with instructions on removing the slack guide bolt.

CAUTION: Use only hand tools on the slack guide bolt. Use a top quality 6 point 10 mm socket. Do not use power tools.



Claim Information- This part has been added to the warranty registration so dealers can submit warranty claim for the part in the event there is replacement needed.

Chain Tensioner Assembly (13070-EN20A)

As mentioned in a previous campaign update (attached), automated part shipments have included optional parts that were not listed in the Campaign Bulletin. In some cases, if the piston is ejected from the body housing upon disassembly, the chain tensioner will need to be replaced. **Note: The campaign does not require tensioner replacement if functioning properly.**

Dealerships should submit the tensioner, slack guide bolt, or other optional parts in the same work order line number as the campaign repair. Failure to submit these parts in the same work order line number will result in an increased warranty payment for the added flat rate time. Labor for the replacement of these optional parts is included in the campaign repair labor time. **Claims submitted inaccurately will be monitored and charged back to the dealership accordingly.**