

Infiniti USA
Electronic Field Communication

INFORMATION

Date: 6/24/2014

Subject: Campaign Update - WIN7 CONSULT III Operating System

Detailed Information:

P0303/P0332 2007-08 FX Speedometer reprogramming, HDD NAVI updates on 2007-12 models, and P2538 JX Meter Backlight and DTE reprogramming were previously only available to CONSULT Laptops running the XP operating system. Now, all campaign software and specialty tool software is available on Windows 7 CONSULT laptops. When the CONSULT laptop is synced with ASIST, it will automatically detect the operating system and download the WIN7 drivers necessary to perform campaigns. The user will be prompted to install the driver on the tool after it is downloaded. The WIN 7 software is not the same as the XP operating system software, but the current campaign bulletins still apply.

We appreciate your patience and understanding as we worked through the transition to the new operating system on the CONSULT Laptops

Attachments (0):

- None

Retailer Communication: Please cascade as necessary to your retailers and regional support teams

Originator: Craig Nangle

Phone: 615-725-0126

Email: craig.nangle@infiniti.com

Division: Aftersales

Department: Retailer Support