



Innovation
that excites

NISSAN BULLETIN

2014-15 Nissan Pathfinder & Rogue Hub & Torque Member Bolt Dealer Inventory Inspection

Reference: PC330
Date: November 25, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

*******Dealer Announcement*******

Nissan is conducting a dealer inventory inspection to inspect the front axle hub and torque member bolts on **160** specific 2014-15 Nissan Pathfinder and Rogue vehicles identified in SERVICE COMM and currently in dealer inventory.

PLEASE FOLLOW THE ATTACHED INSPECTION INSTRUCTIONS:

- If inspection shows that the hub bolts, torque member bolts, and stopper bolts (Pathfinder only) were all torqued to specification, submit the warranty claim and release the vehicle without further action.
- If inspection reveals that one or more bolts are found to be missing, only hand started, or bolt head moved before specified torque achieved:
 1. Send the requested information to nafqasupport@nissan-usa.com.
 2. Replace any missing bolt/s if necessary and torque to specification.
 3. Submit the warranty claim and release the vehicle without further action.

******* Vehicle Identification – Dealer Inventory *******

160 2014-15 Nissan Pathfinder & Rogue vehicles **are** subject to this dealer inventory inspection and can be identified through two methods:

- **SERVICE COMM** – Beginning November 25th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC330** - to determine if a vehicle is subject to this Dealer Inventory Inspection.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM -**I.D. PC330**- for the status on each 2014-15 Nissan Pathfinder & Rogue Van vehicle which is currently in inventory. Nissan requests dealers to perform this inspection on vehicles in inventory prior to being retailed to ensure customer satisfaction.

******* Inspection Procedure *******

This inspection procedure will be available on ASIST, NNAnet.com, and the Dealer360 (Recalls & Service Campaigns Community forum).

- ASIST – Go to “Tech Support Info” on the left column of the ASIST opening page. Under “Tech Support Info”, select “Inventory Vehicle Actions”. A new window will open where you may access the technical procedures.
- NNAnet.com –This procedure can be found on NNAnet.com under My Documents in the following categories:
 - Sales>Campaigns>
 - Parts>Campaigns>
 - Service>Campaigns>

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION

PC330 - Pathfinder (R52) / Rogue (T32) Hub Bolt SERVICE PROCEDURE

NOTE: All figures are from a Pathfinder; Rogue vehicles are similar.

1. Turn the steering wheel to full left turn position.
2. Lift the vehicle using a hoist.
3. On the driver side knuckle, use a torque wrench to torque the following bolts (Figure 1):

- Torque member bolts:
Pathfinder 123N·m (91 ft-lb)
Rogue 165N·m (122 ft-lb)
- Front position hub bolts:
88.3N·m (65 ft-lb)

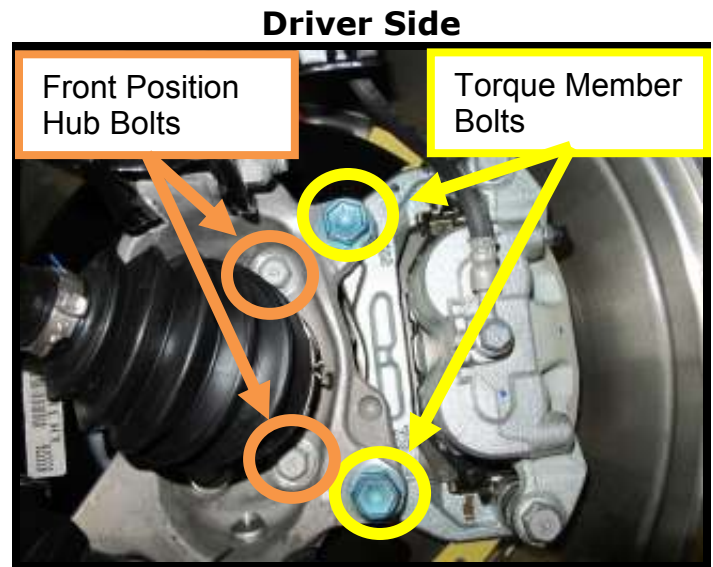


Figure 1

4. On the passenger side knuckle, use a torque wrench to torque the following bolts (Figure 2):

- Rear position hub bolts:
88.3N·m (65 ft-lb)
- Stopper bolt (**Pathfinder only**): 63N·m (46 ft-lb)

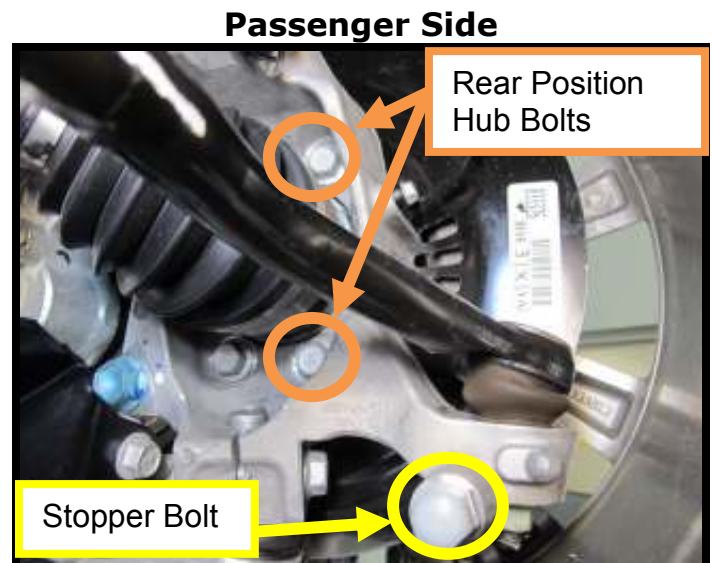


Figure 2

5. Turn the steering wheel to full right turn position.

6. On the driver side knuckle, use a torque wrench to torque the following bolts (Figure 3):

- Rear position hub bolts: 88.3N·m (65 ft-lb)
- Stopper bolt (**Pathfinder only**): 63N·m (46 ft-lb)

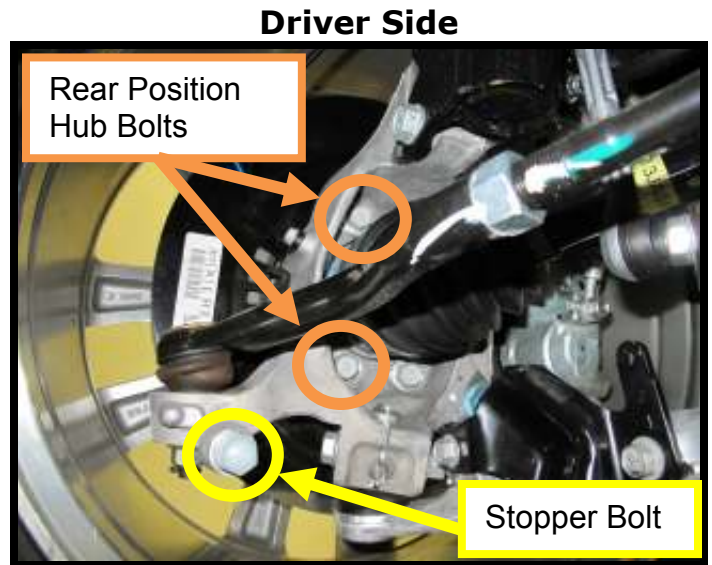


Figure 3

7. On the passenger side knuckle, use a torque wrench to torque the following bolts (Figure 4):

- Torque member bolts:
Pathfinder 123N·m (91 ft-lb)
Rogue 165N·m (122 ft-lb)
- Front position hub bolts: 88.3N·m (65 ft-lb)

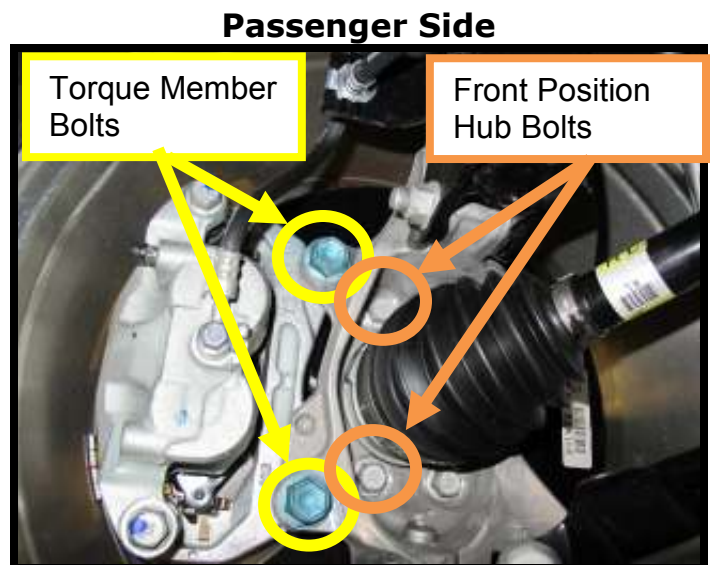


Figure 4

8. Were the hub bolts, torque member bolts and stopper bolts (**Pathfinder only**) found to be torqued properly?

a. All bolts were present and torqued to specification:

- Submit warranty claim using op code **PC3300** (see claims info).
- Release the vehicle

b. One or more bolts found to be missing, only hand started or bolt head moved over ¼ turn before specified torque achieved:

- Send an E-mail to the below address:

nnafqasupport@nissan-usa.com

Make sure to include the below information:

VIN
Dealer Code
Dealer Name
Contact Name
Contact Phone Number
Location of the under-torqued bolt

- Submit warranty claim using op code **PC3301** (see claims info).
- Replace missing bolt/s if necessary and torque to spec. (Refer to Parts Information).
- Release the vehicle

PARTS INFORMATION:

Description	Part #
Pathfinder Torque Member Bolt	41005-1MD0A
Rogue Torque Member Bolt	41005-AU00A
Pathfinder Stopper Bolt	40038-JA000
Hub Bolt (both models)	081B4-2355M

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC330

Claim Type:	CM			
PNC:	PC330			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
All bolts present and torqued properly - OK Condition.	PC3300	0.4 hrs.	No	No
Replace missing bolt and/or torque bolts to spec - Repair Needed.	PC3301	0.4 hrs.	No	No