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2015 Pathfinder & Rogue (T32) Transverse Link Dealer Inventory Inspection

Reference: PC378
Date: June 23, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

*******Dealer Announcement*******

Nissan is conducting a dealer inventory inspection to inspect the right and left transverse link pivot bolt to ensure that the locking nut is present and torqued to the correct specification on certain 2015 Nissan Pathfinder and Rogue (T32) vehicles identified in SERVICE COMM.

Nissan is asking dealers to replace the locking nut **only** if the nut is missing or incorrect. It is expected that very few locking nuts will need to be replaced.

*******What Dealers Should Do*******

1. Verify if vehicles currently in dealer inventory are affected by this inventory inspection using Service Comm **I.D. PC378**.
2. If the vehicle in dealer inventory is affected by this inspection, confirm the presence of the correct locking nut and torque the right and left transverse link pivot bolt to specification.
 - If the locking nut is missing or incorrect, locate the correct part number in the parts catalog and install the correct locking nut.
3. Submit the applicable warranty claim for the action performed and release the vehicle.

******* Parts Collection *******

As previously mentioned, a **very low replacement rate is expected**.

Parts replaced under this inspection will be collected. Follow the attached inspection procedure prior to determining the necessity of replacing any parts.

Pursuant to APRM policy 2.32.13, dealers are expected to comply with the parts return procedure. **Dealers will be charged back for parts and labor found to be out of compliance with inspection and repair guidelines.**

NOTE: Parts requested are VIN and repair order specific. It is important for dealers to return parts applicable to the VIN and repair order identified.

******* Vehicle Identification – Dealer Inventory *******

A total of **201** 2015 Pathfinder and Rogue vehicles **are** subject to this dealer inventory inspection and can be identified through two methods:

- **SERVICE COMM** – Beginning June 23th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC378** - to determine if a vehicle is subject to this dealer inventory inspection.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM -**I.D. PC378** - for the status on each affected vehicle currently in inventory. Nissan requests dealers to perform this inspection on vehicles in inventory prior to being retailed to ensure customer satisfaction.

******* Inspection Procedure *******

This inspection procedure will be available on ASIST and NNAnet.com.

- ASIST – Go to "Tech Support Info" on the left column of the ASIST opening page. Under "Tech Support Info", select "Inventory Vehicle Actions". A new window will open where you may access the technical procedures.
- NNAnet.com –This procedure can be found on NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns>
 - Service>Campaigns>
 - **PC378**

Thank you for your prompt attention to this matter and we apologize for the inconvenience.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

PC378 – 2015 Nissan – Pathfinder (R52) / Rogue (T32) – Transverse (TV) Link Pivot Locking Nut and Torque Service Inspection SERVICE PROCEDURE

1. Lift the vehicle using a hoist.
2. On the driver side knuckle, inspect TV Link Pivot Nut/Bolt (Figure 1) to ensure it is a locking nut as pictured in (Figure 2).
3. If locking nut is present use a torque wrench and an 18MM wrench to hold the bolt secure while checking the torque to the following spec:

- **For Pathfinder:** TV Link Pivot Nut/Bolt:
97.5N·m (72 ft-lb)
- **For Rogue :** TV Link Pivot Nut/Bolt:
102.5N·m (76 ft-lb)

4. On the passenger side knuckle, inspect TV Link Pivot Nut/Bolt (Figure 4) to ensure it is a locking nut as pictured in (Figure 2).

5. If locking nut is present use a torque wrench and an 18MM wrench to hold the bolt secure while checking the torque to the following spec:

- **For Pathfinder:** TV Link Pivot Nut/Bolt:
97.5N·m (72 ft-lb)
- **For Rogue :** TV Link Pivot Nut/Bolt:
102.5N·m (76 ft-lb)

Driver Side



Figure 1

Correct Locking Nuts (OK)



Figure 2

6. If a locking nut is **NOT** present (Figure 3) order the correct locking nut using normal Nissan Parts ordering system. Using a torque wrench and an 18 MM wrench to hold the bolt secure while torquing to the following spec:

- **For Pathfinder:** TV Link Pivot Nut/Bolt:
97.5N·m (72 ft-lb)
- **For Rogue :** TV Link Pivot Nut/Bolt:
102.5N·m (76 ft-lb)

Not Correct NON-Locking Nut (Replace)



Figure 3

Passenger Side

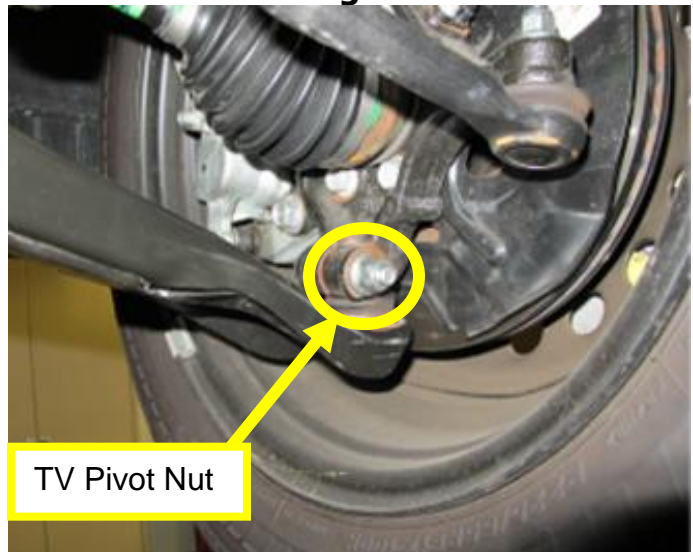


Figure 4

7. Were the TV Link Pivot Locking Nuts present and found to be correctly torqued?

a. If the correct locking nuts are present and correctly torqued:

- Submit warranty claim using Op Code **PC3780** (see claims info).
- Release the vehicle

b. If NON locking TV Link Pivot nuts are found:

- Replace TV Link Pivot nuts and torque to proper torque
 - **Pathfinder:** 97.5N·m (72 ft-lb).
 - **Rogue:** 102.5N·m (76 ft-lb).
- Submit warranty claim using Op Code **PC3781** (see claims info).
- Release the vehicle.

c. If the correct locking nuts are found to be UNDER torqued:

- Torque TV Link Pivot nuts to proper torque
 - **Pathfinder:** 97.5N-m (72 ft-lb).
 - **Rogue:** 102.5N-m (76 ft-lb).

- Submit warranty claim using Op Code **PC3782** (see claims info)

PARTS INFORMATION:

Description	Part #
Pathfinder: Locking Nut	Refer to normal parts ordering system for correct part number
Rogue: Locking Nut	Refer to normal parts ordering system for correct part number

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC378

Claim Type:	CM			
PNC:	PC378			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Locking Nut present and torqued properly – OK Condition.	PC3780	0.2 hrs.	No	No
Replace Non-Locking Nut and Torque to spec - Repair Needed.	PC3781	0.3 hrs.	Yes	No
Locking Nut present and NOT Torqued to spec - Repair Needed.	PC3782	0.2 hrs.	No	No