NISSAN
BULLETIN
Juke Timing Chain
Voluntary Service Campaign Update

Reference: P4213
Date: October 1, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Expiration date:
2011-13 Juke	N/A	N/A	October 30th, 2015

***** Campaign Status Update *****

Nissan launched this Voluntary Service Campaign on April 25th 2014 on certain vehicles to offer customers the opportunity to replace the timing chain, chain guides, and crank sprocket on certain 2011-13 Juke vehicles at no charge to the customer for parts and labor. Nissan also informed dealers and customers that this service campaign will conclude on October 30, 2015.

Nissan has made multiple attempts to notify customers concerning this service campaign. **Nissan wants to remind dealers that vehicles presented for repair after October 30, 2015 will not be covered by this service campaign and any repair will be performed at customer expense if the vehicle's warranty has expired.**

***** What Dealers Should Do****

1. Service Comm will deactivate P4213 on any unrepaired VINs on October 30th, 2015.

2. Dealers should submit any open claims for the timing chain replacement under this campaign by **October 30, 2015**. Claims submitted after this date will be rejected.

***** Release Schedule *****

Repair	• Campaign bulletin **NTB14-030** will be updated to reflect expiration of this voluntary service campaign on October 30th, 2015. Please discard older copies.
Owner Notification	• The original customer notification included the expiration timing. No additional expiration notice is being sent to customers.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION