

Classification:

EL14-054a

Reference:

ITB14-059a

Date:

October 30, 2015

INTELLIGENT KEY DOES NOT WORK INTERMITTENTLY

This bulletin has been amended. The APPLIED VINS & DATES section has been added.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2013 JX35 (L50)
2014-2015 QX60 and QX60 Hybrid (L50)
2014-2015 Q50 and Q50 Hybrid (V37)

APPLIED VINS & DATES: 2014 QX60 and QX60 Hybrid - ALL

DATES: 2014 Q50 and Q50 Hybrid - ALL

2015 QX60 - Built before: 5N1AL0M(**)FC 543022 // August 17, 2015

2015 QX60 Hybrid - Built before: 5N1CL0M(**)FC 542028 // August 10, 2015

2015 Q50 - Built before: JN1BV7AR(*)FM 417771 // September 11, 2015

JN1BV7AP(*)FM 353904 // September 11, 2015

2015 Q50 Hybrid - Built before: JN1AV7AR(*)FM 850862 // September 11, 2015

JN1AV7AP(*)FM 790859 // September 11, 2015

IF YOU CONFIRM

All "hands free" functions of the Intelligent Key (I-Key) do not work. For example, the doors will not lock or unlock when pressing either front door request switch.

NOTE:

- The issue of all I-Key "hands free" functions not working may occur intermittently or all the time.
- The message "No Key Detected" or similar may show on the Vehicle Information Display (located in the combination meter).
- All I-Key remote button functions (door lock/unlock, etc.) WILL work normally when all I-Key "hands free" functions are NOT working.

ACTION

1. Inspect the I-Key's battery on its negative contact side.
2. If excessive scratching is found (see example on the next page), replace the battery.
3. Verify all I-Key functions (both "hands free" and remote) work properly after battery replacement.

NOTE: Do NOT replace the BCM, I-Key, or other parts for the issue described under **IF YOU CONFIRM**, should it occur.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

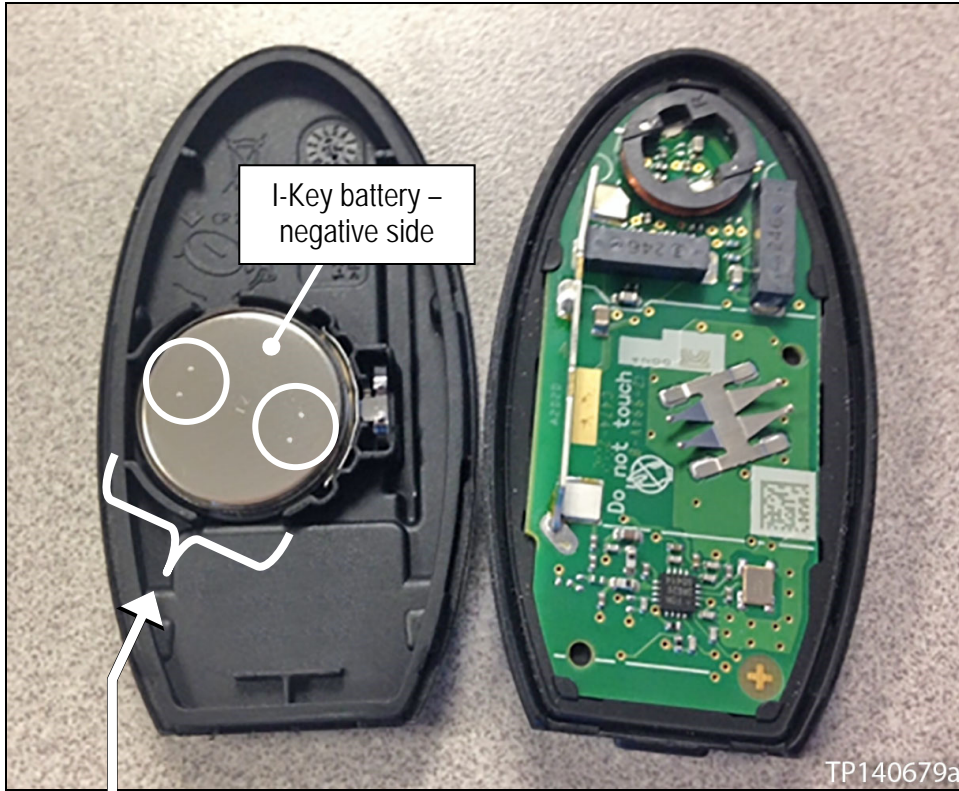


Figure 1

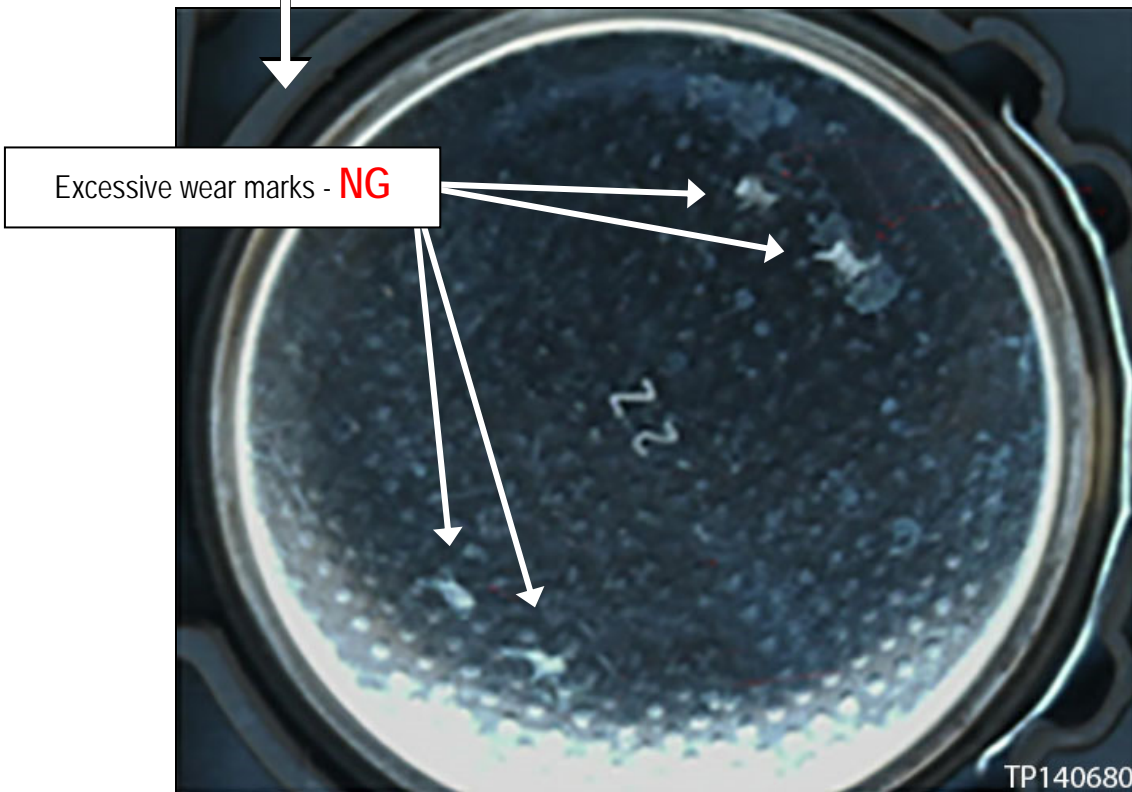


Figure 2

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BATTERY-KEY	B8599-C2032	1

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL IMMOBILIZER BATTERY	B8599-C2032	RL46AA	ZE	32	(1)

(1) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated FRT.

