



Preliminary Information

PIC6383E Video Processing Module Part Restriction Has Ended Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT5	2020	All	All	All	All
Cadillac	CT4	2020	All	All	All	All
Chevrolet	Corvette	2020	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing continuous improvement we had placed the Video Processing Module used in the 2020 Cadillac CT4, CT5 and Chevrolet Corvette on restriction. The restriction has ended.
Cause	Root Cause Analysis

Correction:

General Motors Technical Assistance Center part restriction on 2020 Cadillac CT4/CT5, and 2020 Chevrolet Corvette Video Processing Module has ended.

We would like to thank all dealers who participated in this restriction for their cooperation.

The Video Processing Module can now be ordered through the regular GM CCA parts process or PQC process for required dealers (Canada).

Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the correct part to order.

Version History

Version	6
Modified	01/13/2020 - Created on. 03/12/2020 - Added Chevrolet Corvette. 03/19/2020 - Added CT4 01/12/2021 - Added 84900511 02/25/2021 - Updated to clarify instructions. 04/12/2021 - Ended Restriction.



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