



Preliminary Information

PIP5733R Possible Crank No Start or Extended Crank With DTC P12A6 Set As Current or History

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2020	All	All	6.2 L86 L87	All
Chevrolet	Suburban	2020	All	All	5.3 L83 L84 6.2 L86 L87	All
Chevrolet	Tahoe	2020	All	All	5.3 L83 L84 6.2 L86 L87	All
GMC	Yukon	2020	All	All	5.3 L83 L84 6.2 L86 L87	All

Involved Region or Country	North America
Condition	Possible Crank no start or extended crank with DTC p12A6 set current or history.
Cause	Internal Hardware Issue

Correction:

Replace the K20 Engine Control Module (ECM).

Engineering is aware of this concern, this PI will be updated to a bulletin when the permanent fix is released.

Warranty Information

For vehicles repaired under the Emissions (E,E2) coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4087548	K20 Engine Control Module Replacement (ECM)	5.3 L83 and 6.2 L86 2020 SUV Base Time: 0.5 Hr. Diagnostic Add Time 0.0 - 1.0 Hrs.
		4.3 LV3, 5.3 L82/L84 and 6.2 L87 2019, 2021 Base Time: 0.8 Hrs. Diagnostic Add Time 0.0 - 1.0 Hrs.
		2.0L LSY Engine CT5 Base time is 1.0 Hrs. Diagnostic Add time 0.0 - 1 Hrs.

***This is a unique Labor Operation for Bulletin use only .**

Version History

Version	17
Modified	<p>06/11/2020 - Created on.</p> <p>07/29/2020 - Updated Model Years.</p> <p>08/06/2020 - Updated Model Years and Engine RPO Codes.</p> <p>08/27/2020 - Updated the labor operation.</p> <p>09/21/2020 - Updated to remove Cadillac CT5.</p> <p>10/05/2020 - Updated to edit labor op.</p> <p>11/17/2020 - Update to remove 2021 T1UX vehicles.</p> <p>12/07/2020 - Update to remove 2020 T1XX vehicles.</p> <p>01/15/2021 - Update to remove 2020 Corvette vehicles.</p> <p>01/26/2021 - Update to add Encore GX and Trailblazer</p> <p>02/05/2021 - Update to remove 2019 T1XX</p> <p>02/23/2021 - Update to remove the 2021 LD and HD from the PI</p> <p>03/04/2021 - Update to remove the 2021 Encore and the Trailblazer</p> <p>03/19/2021 - Update to remove the 2020 Encore and the Trailblazer</p> <p>04/01/2021 - update to remove the 2020 and 2021 Equinox</p> <p>04/08/2021 - Update to remove the 2020 and 2021 Terrain</p> <p>04/22/2021 - Update to remove the 2019-2021 Malibu</p>



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