



# Technical Service Bulletin

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**PSS 90 Night vision assist message appears in the instrument cluster, DTC U110100 is stored in the night vision module**

90 21 04 2063262/1 May 14, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, S6, S7, Q8, A8, and Audi e-tron quattro	2019 - 2020	All	Night vision
A6, allroad, A8 PHEV, SQ8, RSQ8, and Audi e-tron Sportback	2020	All	Night vision

## Condition

### Customer states:

- When using the night vision system, the message “Night vision assist: fault. Please contact service” is displayed in the instrument cluster.
- The night vision system does not work.

### Workshop findings:

The following DTC is stored in the control module for the night vision system, J853 (address word 0084):

- **DTC U110100** (Component protection active).

## Technical Background

A diagnostic feature is too sensitive.

## Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

## Service

1. Clear the vehicle's DTCs.



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2. Explain to the customer that a solution is forthcoming for the 2nd quarter of 2022 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	9081		
<b>Damage Code:</b>	0039		
<b>Diagnostic Time:</b>	GFF	0151 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2063262/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (2063262) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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