



## STAR ONLINE PUBLICATION



**Case Number:** S2123000022

**Release Date:** 04/09/2021

### Symptom/Vehicle Issue: Steering Damper Mounting Information

**Customer Complaint/Technician Observation:** Steering Damper 68251580AF has updated mounting to ensure the damper goes on the correct direction (fig 1). The AF level damper requires a new outboard attachment bolt be installed that features a longer square shoulder 06513445AA (new in fig 1). As with past practice the bolt must be replaced every time the damper is serviced.



Fig 1  
New mounting bushing and bolt design

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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Prior to installation the damper needs to be purged with the ROD END UP and Body down. Using long screw drivers or bolts as handles prime the damper full strokes 5 times as shown in fig 2.



Fig 2 Damper Priming

Proper installation has the intake bulge position down indicated in fig 3. NOTE>>> this is critical for proper damper operation.

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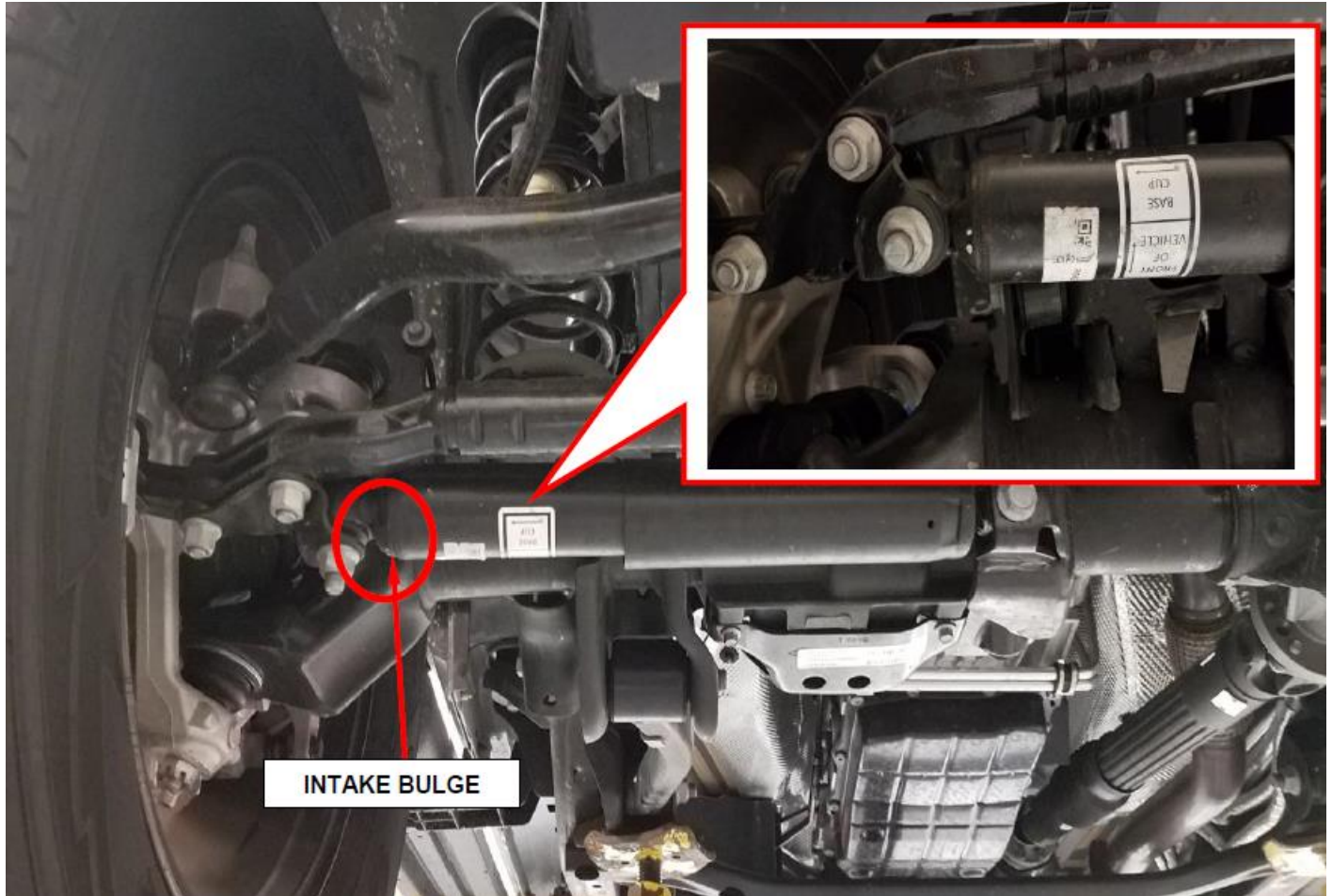


Fig 3 orientation of the intake bulge (down)

Follow service information for fastener torque and installation.

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