



STAR ONLINE PUBLICATION



Case Number: S2108000105

Release Date: April 2021

Symptom/Vehicle Issue: Service Park Sense Message Displayed On Cluster

Customer Complaint/Technician Observation: Owner complains of a service park sense message displayed on the cluster. Technician observed the cluster message and a DTC setting in the PAM module, C10171C Sensor Supply Circuit Voltage Out Of Range.

Repair Procedure: Inspect the rear park assist sensor connectors for any signs of water intrusion at the sensor connectors, clean and secure as needed no parts required. If no issues at the sensor connectors, trace the X700 circuit sensor supply, back to the park assist module Fig 1, 2.

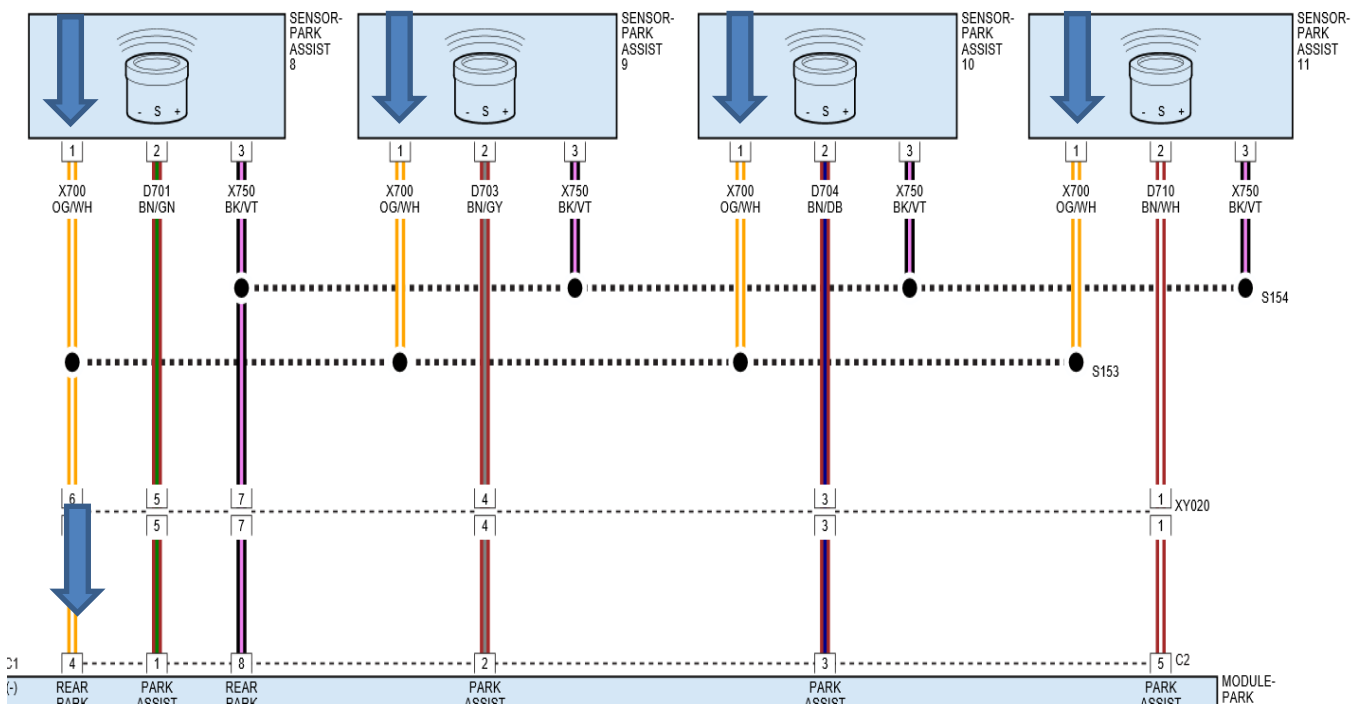


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



STAR ONLINE PUBLICATION



Fig 2

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found