



Service Bulletin

Bulletin No.: 21-NA-063

Date: April, 2021

TECHNICAL

Subject: Diagnostic Tip for Flutter and/or Buzz Type Noise Heard From the Rear of the Vehicle

This bulletin replaces PIP5694C. Please discard PIP5694C.

Brand:	Model:	Model Year:		Breakpoints:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2021	SOP to October 23, 2020 (Enclave/Traverse) SOP to November 19, 2020 (Blazer) SOP to November 24, 2020 (Acadia/XT5/XT6)		-	-
Cadillac	XT5	2017					
	XT6	2020					
Chevrolet	Blazer	2019					
	Traverse	2018					
GMC	Acadia	2017					

Involved Region or Country	United States, Canada
Additional Options (RPOs)	Equipped with CHASSIS DRIVE LINE-FRONT WHEEL DRIVE (RPO FWD)
Condition	Some customers may comment on a flutter and/or buzz type noise heard from the rear of the vehicle. Note: If the noise heard is not exactly as described, this bulletin DOES NOT apply and normal diagnosis should be done.
Cause	This condition may be caused by noise that has been identified to be internal to the Fuel Pump Module and occurs during purge with a ¾ tank full or more.
Correction	Verify that the vehicle exhibits the condition described following the procedure listed below.

Service Procedure

1. Raise the vehicle in the air while the engine is running. Refer to *Lifting and Jacking the Vehicle* in SI.
2. Push up in the center of the fuel tank to hear if the noise goes away.
If the noise goes away, replace the Fuel Tank Fuel Pump Module Assembly. Refer to *Fuel Tank Fuel Pump Module Replacement* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	MODULE KIT - F/TNK F/PMP (W/O FUEL LEVEL SENSOR)	84919662	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4087898*	Fuel Tank Fuel Pump Module Replacement (FWD)	1.3 hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released April 06, 2021

