

SERVICE BULLETIN

 Classification:
 Reference:
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 EL13-043e
 NTB13-099e
 April 21, 2016

AUDIO UNIT REPLACEMENT - VEHICLES WITH COLOR DISPLAY AUDIO AND NAVIGATION SYSTEM

This bulletin has been amended. The Applied Vehicles section has been revised.

Please discard previous versions of this bulletin.

APPLIED 2014 – 2016 Altima Sedan (L33) 2015 – 2016 Versa Sedan (N17)

VEHICLES: 2014 – 2016 Frontier (D40) 2015 Titan (A60) 2014 – 2016 Juke (F15) 2016 Titan XD (A61)

2014 – 2016 Roque (T32) 2015 – 2016 NV200 (M20)

2014 – 2016 Sentra (B17) 2015 – 2016 Taxi

2014 – 2015 Xterra (N50) 2015 – 2016 NV (F80) - Cargo &

2015 – 2016 Versa NOTE (E12) Passenger Van

Vehicles equipped with Color Display Audio and Navigation System ONLY

SERVICE INFORMATION

If the Audio Unit needs to be replaced in an Applied Vehicle for any reason:

- Write down the replacement Audio Unit's registration "code" (see page 2).
- Replace the Audio Unit as instructed in the Electronic Service Manual (ESM) and any applicable bulletins.
- Register the replacement Audio Unit with Nissan Owner Services (see page 2).

NOTE: The Apps mode will not function if the Audio Unit serial number (registration code) is not registered.



Figure 1

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Write Down Serial Number (Registration Code) and Register Replacement Audio Unit

- 1. On the replacement Audio Unit's label, locate the two (2) items shown in Figure 2.
- 2. Write down the items to create a "registration code".



Figure 2

3. Using the registration code written down in step 2, register the replacement Audio Unit by calling Nissan Owner Services at:

1-855-426-6628

- Listen to the prompts and select the option for the "Nissan Connect Specialist."
- During the call you will be asked for the serial number (registration code) obtained in steps 1 and 2. The Nissan Connect Specialist will then walk you through the steps required to register the Audio Unit.
- Nissan Owner Services hours of operation are:

Monday – Saturday: 8:00 a.m. to Midnight EST Closed Thanksgiving, Christmas, and New Years Day

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