

SSM 49770 - 2019-2021 Edge/Nautilus - AWD – RDU Actuator Noise From the Rear Of The Vehicle When Approaching Vehicle or Prior to Starting Engine

Some 2019-2021 Edge/Nautilus vehicles equipped with all wheel drive (AWD) may exhibit a noise from the rear of the vehicle while approaching the vehicle or prior to starting engine, which is associated with rear drive unit (RDU) actuator learning process. Update the driveline control module (DLCM) calibration to minimize the noise. If no other concerns or symptoms are present, further diagnosis or repairs are not recommended. For claiming, use causal part 4000 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES

2019 - 2021 CAR: DQ CD539N EDGE

2019 - 2020 CAR: DQ CD539N EDGE

2021 CAR: ET U540A NAUTILUS

2019 - 2021 CAR: D9 U540N MKX