

**View Message**

<b>Sent on</b>	05	10	2021	<b>Expires on</b>	05	29	2021
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<b>From</b>	Parts Operations, Campaign Group
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<b>Subject</b>	FAKRA Service Housing Availability
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On February 18, 2021, American Honda announced a warranty extension for certain 2018-20 Odyssey, 2019-20 Passport, and 2019-20 Pilot vehicles. This warranty extension covers communication issues in the MOST bus network where the vehicle may have popping or crackling from the speakers, no sound from the audio system, a Network Loss message, or display issues.

Demand and usage on the FAKRA Service Housings (39817-TJB-AC0) has been much higher than anticipated. American Honda is working with our supplier to increase capacity and make additional parts available. To allow for as many repairs as possible, effective immediately, May 10<sup>th</sup>, parts are no longer available for dealer ordering. Effective week of May 17<sup>th</sup>, American Honda will begin auto shipping parts to dealers based on previous usage and part inventory.

American Honda is continuing to work with our supplier and we hope to have this situation resolved by early to mid-Summer. Until that time, American Honda will continue with auto allocation. Additional details and information will be shared as it becomes available.

Thank you,

American Honda Motor Co., Inc.

CH/ms