

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75411 - XCL Smart key inoperative

Models : Defender/L663
Discovery Sport / L550
New Range Rover
Evoque / L551
Range Rover Velar /
L560

Engineer Shilvock Matthew
Name :

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Modified :

Category : Electrical

Symptom : 205000 Electrical Accessories

Content : Issue

Smart key inoperative. Insufficient or no power to the smart key.

Cause

Smart key coin cell upper tension pin lifted from the positive terminal, due to unnecessary force applied when replacing the coin cell. As such, there is not enough pressure on the coin cell with the negative terminal.

Action

Remove the coin cell and press the upper positive terminal until the negative grid is touched. Upon recovering the position of the terminal, the coin cell shall have firm positive contact with the upper terminal. This should resolve the customer problem. If the problem persists, continue with the usual diagnostic steps to determine the faulty system component.

File : [smart key inop SSM.pdf](#)