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Document Information

Location: Body Exterior - Wipers and Washer System

Topic: Wipers moving by themselves on engine start

Condition: Permanent

Diagnostic Trouble Codes: N/A

Measure

Should you receive a customer complaint for wipers moving in 1cm increments during engine cranking or after engine start, please carry refer to KA-01262 - How To Perform Volt Drop Test.

If is found the volt drop to be excessive, replace the 4 rear bolts of the front subframe and test the operation of the wiper(s).

If the issue is no longer present, fully assemble to vehicle and return to customer.

Should the fault persist, submit a Technical Request.

Warranty Information

The total time that can be claimed for the above repair is 1.0 hour. For any additional time, ensure the breakdown of the time and explanation is recorded in the Job Card.

Parts Information

N/A

Attachments

N/A

KA Update Information

04/05/2021 - KA audit review

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