

# 02-164 - Model 536, 537 and 548 Camouflage Wrap Removal

5/27/2021

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02-164

## Section

Cab Exterior - 02

## Subject

Model 536, 537 and 548 Camouflage Wrap Removal

## Date

5/27/2021

## Whats New Abstract

Non-Safety Campaign - Model 536, 537 and 548 Camouflage Wrap Removal

## Condition

A vinyl camouflage wrap was applied to new model 536, 537 and 548 cabs built during the validation phase of the new product launch. The purpose of the wrap was to protect the confidentiality of the trucks until the unveiling.

## Chassis Affected

21 US / 1 Canada - Model 536, 537 and 548 vehicles built from 6/30/2020 through 1/29/2021 and equipped with the camouflage wrap.

## Action

### Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using SmartLINQ Service Management to start repair orders, review SIR for "Complete" next to the "02164" campaign code prior to performing this repair.
3. Follow the procedures below remove the camouflage wrap.

## Warranty

Through Standard Warranty, any applicable Extended Warranty or for repairs completed by 6/01/2021, whichever is greater, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

2.6 hours labor to remove the vinyl camo wrap from a medium duty cab. This time includes removing and reinstalling all components necessary for access. File a long form claim and reference campaign 02164.

**Take-Off Parts Disposition: N/A**

<b>PRWS CLAIM CODING</b>			
Campaign Code:	02164	Campaign Type	Field Repair
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	173	Causal Code	A1
Corrective Action Code	25	Responsibility Code:	Camp
Failure Location	002-033-008	Causal Part	L29-6257
Supplier Code	N/A	SRT Code	<b>002-164:</b> 2.6 hours to remove vinyl wrap and clean surfaces from Medium Duty cab. Includes component R&R for access and installation of a CARB label if necessary.

<b>DWC CLAIM CODING</b>			
Failure Location:	002-033-008	Work Accomplished:	69
Failure Type:	700	Responsibility Code:	09
SRT Code:	<b>002-164:</b> 2.6 hours to remove vinyl wrap and clean surfaces from Medium Duty cab. Includes component R&R for access and installation of a CARB label if necessary.	Claim Type:	C

## Parts

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The following parts are available from PACCAR Parts.

<b>Quantity</b>	<b>Part Number</b>	<b>Description</b>
1 if necessary	Y53-1075	MX ONLY - Clean Idle Label
As needed	Source Locally	Citrus cleaner as recommended by 3M.

The following parts are NOT available from PACCAR parts. If needed, please source from Cummins.

<b>Quantity</b>	<b>Part Number</b>	<b>Description</b>
1 if necessary	5259894	CUMMINS ONLY – Clean Idle Label

## Procedure

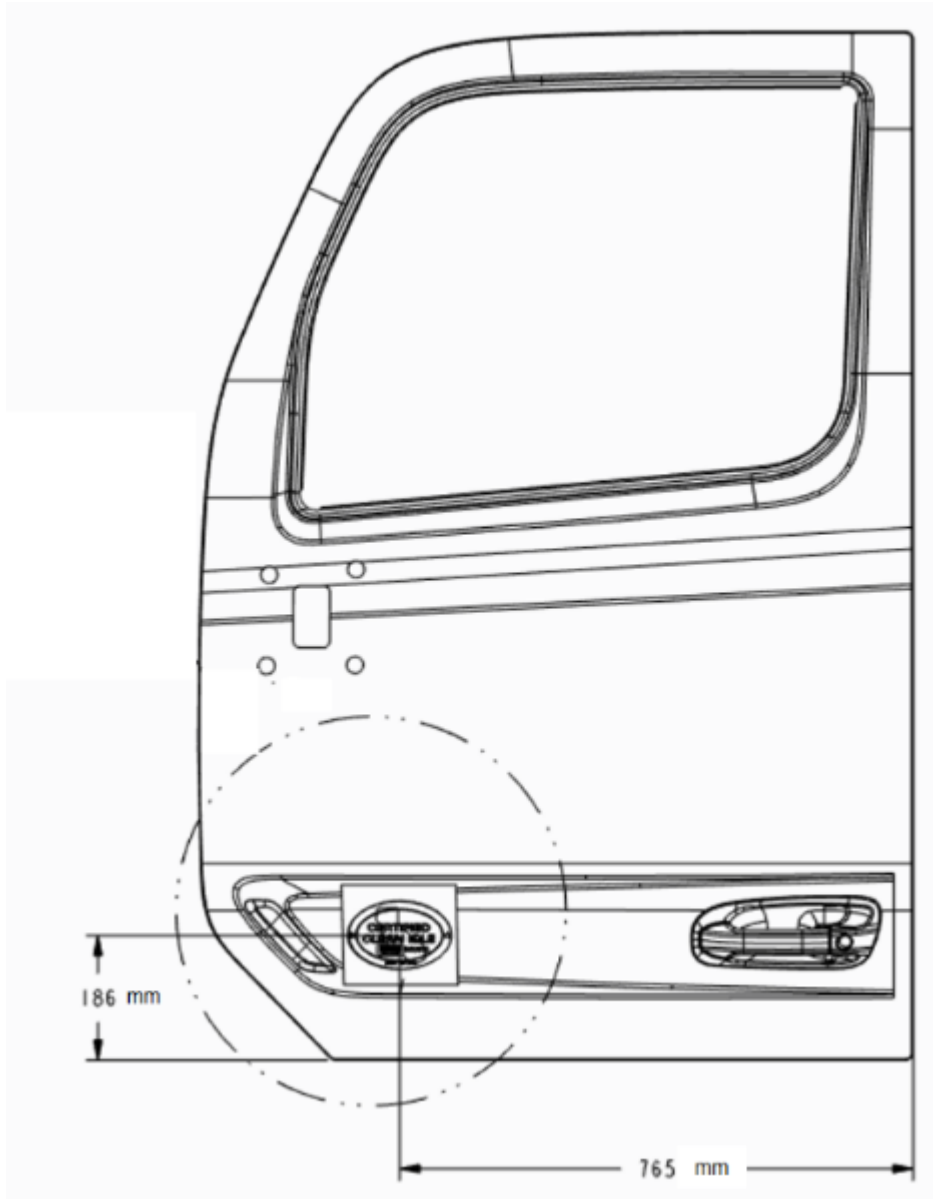
Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

Refer to the procedure on the [3M website](#) for guidance on the removal of films and sheeting.

If a Clean Idle Label was installed on the outside of the vinyl wrap, refer to the steps below. The Clean Idle label has a tamper-proof design and cannot be reused.

1. Refer to the Parts section for the appropriate label part number according to engine.
2. Clean the surface of residue and place the label in the location shown in Figure 1.
3. Take a photo of the installed label and attach it to the warranty claim.

Figure 1



## Attachments

[Chassis List](#)

[Customer Letter](#)