

Class Action Notification Mailing: Third Clutch Transmission Settlement

AFFECTED VEHICLES

Year	Model	Trim Level	VIN Range
2003-04	Accord	V6	ALL
2002-04	Odyssey	ALL	ALL
2003-04	Pilot	ALL	ALL

BACKGROUND

Case v. American Honda Motor Co., Inc., Case No. BC 424169 (Third Clutch Transmission Settlement - \$25 Credit Vouchers).

CUSTOMER NOTIFICATION – CREDIT VOUCHER

As part of the settlement agreement for the “Third Clutch Transmission Settlement”, AHM Claims Administration emailed \$25 Credit Vouchers on May 19, 2021. In addition, Claims Administration will mail additional Credit Voucher letters to all 75,892 eligible class members.

SETTLEMENT BENEFITS

Class members are eligible for one of the two options listed below:

- Full Amount for out-of-pocket expenses related to full transmission replacement (Parts only) purchased by Settlement Class Members
- \$25 Credit Voucher to purchase Honda parts or accessories for the Settlement Class Vehicle ONLY (vehicle included in the voucher)

Does not apply to costs associated with labor or services. Valid for one year.

WARRANTY CLAIM INFORMATION

Use Template ID below to file a warranty claim for the \$25 Credit Voucher reimbursement:

Template ID
A21054A

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

SAMPLE OF VOUCHER

May 27, 2021

CUSTOMER FIRST & LAST NAME
CUSTOMER ADDRESS
CITY, STATE, & ZIP

Dear CUSTOMER NAME,

Pursuant to the class settlement agreement in *Case v American Honda Motor Co., Inc.*, Case No. BC 424169, this letter serves as a one-time credit of \$25.00 (twenty five dollars) for purchase of any Honda parts or accessories (it does not apply to costs associated with labor or services (like oil changes) from any authorized Honda dealership for your **[INSERT YEAR/MAKE/MODEL AND VIN]**].

Please present this letter to the Service or Parts Manager at any authorized Honda dealership to use this credit. This credit expires 12-months from the date of this letter and can only be redeemed by you for parts or accessories for the above referenced vehicle. This credit is not transferable.

If you have further questions or require additional assistance, please visit the website www.honda5speedatclasssettlement.com.

We thank you for being a valued customer.

Sincerely,

AMERICAN HONDA MOTOR COMPANY, INC.

Claims Settlement Administrator
File No. **XXXXX**

ATTENTION DEALER: Please reference S/B 21-054 for claim processing information.