

<u>Technical Service Bulletin Notification TSB #16-031</u> Unit Serial Number

Name Address City state zip

Dear Valued Jayco RV Owner:

Jayco has determined that certain Model Year 2017 Octane V2 Super Lite travel trailers require replacement of the axles. An engineering change from over slung axles to under slung axles was not made during manufacturing and is reflected in the height of the first step of the entrance step.

Our records indicate that your Octane travel trailer is affected by this service bulletin. Please contact your nearest Jayco dealer to schedule an appointment and present this letter as authorization to have the procedure completed at <u>no cost</u> to you.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (October 2016 – October 2017) If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Customer Service Department at 800-283-8267.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will offer continued satisfaction with your Jayco fifth wheel.

Sincerely, Jayco Towable Division