

Polaris Industries Inc. Product Development Center 7290 Viking Blvd E Wyoming, MN 55092 T: 651-408-7579 F: 651-408-7605 February 1, 2016

Associate Administrator for Enforcement National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

RE: 579.5 Notices, bulletins, customer satisfaction campaigns, consumer advisories, and other communications for the month of January, 2015.

Manufacturer:	Polaris Industries Inc. (Victory Motorcycle Division; Indian Motorcycle
	Company; Global Electric Motorcars (GEM), Slingshot)
Report Author:	Don L. Good
Telephone Number:	651-408-7579

Polaris Industries Inc sent the following 579.5 communications in the month of January, 2015.

Date Sent	Туре	Number	Product	Sent To	Summary	Previously Sent To NHTSA
					Revised Customer	
1/15/2016	Team Tips	G-15-12-01	All	Dealers	Delivery	No
					Instructions	
1/19/2016	Team Tips	I-16-01-01	Indian Motorcycles	Dealers	Access Cover Leak	No
1/14/2016	Team Tips	T-16-01-01	SLINGSHOT	Dealers	Hood Bumper Kit	No
1/14/2016	Voice of Victory	V-16-01-01	Victory Empulse	Dealors	Diagnostic Software	No
			Tools	Dealers		NO

Copies of the above are attached to this report.

If you have any questions with this report, please contact me at 651-408-7579.

Thank you,

Rim & Good

Date: 2-1-2016

Signed: Don L. Good Sr. Product Safety Specialist Polaris Industries Inc.



# \*\*\*REVISED on 1/15/2016\*\*\*

## Polaris Customer Delivery Experience (PCDX) Required to Complete Vehicle Registrations

PCDX is an online and mobile interface for providing a consistent dealer setup and customer delivery experience. The interface walks the dealer and the customer through a standardized online form that includes the PDI (pre-delivery inspection), general warnings, assembly and inspection, safety bulletins, test ride, customer information, customer walkaround and discussion, and customer acceptance. This application has been proven in dealerships to automate document retention, streamline vehicle setup, and provide a consistent, professional customer experience. Vehicles shipped after 11/1/2015 no longer include a paper PDI form with the vehicle setup material; instead dealers should complete the vehicle setup and PDI using the PCDX application, which can be located on the Dealer Website under Service and Warranty – PCDX.

In addition to vehicle setups and consumer delivery, starting <u>March 1, 2016</u> PCDX use will be required for collecting Customer Registration Information that will be used for Warranty Registration on new units. Make sure that all dealership personnel that complete warranty registration complete the trainings listed below.

### **Dealer Action Required:**

PCDX fundamental training is required and available now. The fundamental courses are required for all **dealer technicians** and **sales personnel**. Sign on to <u>www.universityofpolaris.com</u> to complete the five training modules:

- PCDX Overview
- PCDX Homepage and Start a PCDX Form
- PCDX Pre-Delivery Inspection
- PCDX Customer Registration
- PCDX Customer Delivery and Warranty Registration

PCDX is accessible from the Polaris Dealer Site via desktop computers, laptops, tablets, or smartphones. Apple or Android tablets and smartphones can be used.

Minimum Tablet Specifications

- Android (recommended) or Apple; Android tablets are typically more economical and are also compatible with Digital Wrench
- Front and rear facing camera
- Internet and Bluetooth wireless capable



### SUBJECT: 2015-2016 Indian Full-Size Motorcycles - Access Cover Leak

#### **PURPOSE:**

Indian Motorcycle has determined that some 2015-2016 full-size Indian Motorcycles may develop an oil leak from the Primary Access Cover Seal. Leaks typically appear during setup or dealer flooring. This may occur if the seal (**PN:5415433**) migrated out of position during assembly, prior to cover installation.

#### **AFFECTED MODELS:**

Full-Size Indian Motorcycles equipped with chrome engines (PN's **1205228** and **1205304**) built on or between 6/22/15 thru 12/11/15.

Reference Unit Inquiry for build date information pertaining to a specific VIN.

#### STEPS TO REPLACE PRIMARY ACCESS COVER HOLE SEAL

- 1. Remove 4 socket head cap screws (1).
- 2. Remove primary access cover (2).
- 3. Remove and discard the existing seal (3).



4. Clean oil from primary cover seal interface area (4).



- 5. Clean oil from access cover seal interface area (5).
- 6. Plug access hole in primary cover with a clean, lint free cloth to prevent debris from entering the engine.
- 7. Using 240 grit emery cloth, lightly sand chrome on OD of seal interface (4).
  Use 6 10 passes to remove the sheen from the chrome.



- 8. After sanding, clean the primary cover OD area along with the back of the seal with denatured alcohol.
- 9. Assemble new seal (P/N 5415433) onto the primary cover OD, making sure the seal is <u>fully</u> <u>seated.</u>
- 10. Assemble the primary access cover (2), hold cover in place firmly while torqueing the screws (1) to 7.4 ft-lbs (10 Nm).

NOTE: Follow torque sequence outlined below for primary access cover screws.



#### WARRANTY INFORMATION

The Primary Access Cover Seal is covered under the factory 2-year warranty period.

CLAIM TYPE	Wholegood Stock (WS) or Standard (ST)				
LABOR ALLOWANCE	18 Minutes (0.3 hours)				
<b>PART NUMBER / DESCRIPTION</b>	5415433 – Seal, Primary Access Hole (QTY.1)				
FAIL CODES	101/169/159				

The information contained within this publication is confidential and protected by U.S. and international copyright laws, and is the property of Indian Motorcycle International, LLC. This information is provided for the sole use of authorized Indian Motorcycle dealers and distributors. This information is not to be distributed, duplicated, or copied, digitally or otherwise, without the written consent of Indian Motorcycle. © 2016 Indian Motorcycle International, LLC (Page 2 of 2)



### SUBJECT: SLINGSHOT – HOOD BUMPER REPLACEMENT KIT

### MODELS: ALL 2015-2016 SLINGSHOT MODELS

The Slingshot Division of Polaris Industries has developed a hood bumper replacement kit for all 2015 and 2016 Slingshot models. The original hood isolator brackets are composed of a rubber pad adhered to a metal support bracket. In some cases, the rubber pads may separate from the metal support bracket due to heat and vibration.

If a vehicle is experiencing separation of the rubber pad from the metal support bracket, the hood bumper replacement kit (PN 2206305) should be installed. The kit includes four rubber isolation bumpers and installation instructions and is intended to be used with the existing support brackets mounted to the hood. The Polaris Online Electronic Parts Catalog has been updated to include the new hardware.



ноор	RUMPER	KIT	(PN	2206305
1000	DOWFLIN	IXI I	(Г 11	2200303

REF	QTY	PART DESCRIPTION			
1	2	Rubber Bumper – Tall			
2	2	Rubber Bumper – Short			

The information contained within this Team Tip is confidential and protected by U.S. and international copyright laws, and is the property of Polaris Industries Inc. This Team Tip is provided for the sole use of authorized Polaris dealers and distributors. This Team Tip is not to be distributed, duplicated, or copied, digitally or otherwise, without the written consent of Polaris Industries Inc. (Page 1 of 1)



## SUBJECT: VICTORY EMPULSE TT DIAGNOSTIC SOFTWARE AND SPECIAL TOOLS

# **MODELS: EMPULSE TT**

## **Special Tools**

Special tool kits will begin shipping early 2016. If communication with a bike is needed prior to receiving cables, please contact Victory Technical Service. There are a limited number of kits that can be loaned if needed.

The Empulse TT Service Communication poster that was recently sent out contains an optional tool that will not be offered.

https://www.polarisdealers.com/files/ServWarr/English/Victory-ServiceComm-EmpulseTT.pdf

Kit #2 (PV-51896) will not be shipped out or offered on the Bosch Special Tools website. The software used to connect to the Empulse TT has been updated and can be run on a 32 or 64 bit laptop. We recommend using the same computer currently used for Digital Wrench applications. Additionally, the software used to communicate with the 2016 Victory Empulse TT is also used to communicate with Legacy Brammo products.



# Downloading the Diagnostic Software

The Victory Empulse TT does not use the Digital Wrench software or any of the Digital Wrench cables that other Victory Motorcycles use.

Log in to your Polaris dealer website and go to Digital Wrench Update under Service and Warranty. There will be a new Brammo folder that will include all the necessary software and diagnostic files. Download and install the following three software files:

- Battery Diagnostics
- MC Setup Application
- Vehicle Diagnostics Application

You will also need to download and save the calibration files. You can do this by clicking on "Calibrations" under the Brammo Diagnostics, then click on "All Calibrations in Zip File Format."

Please submit an Ask Polaris<sup>®</sup> case or contact Victory Technical Service if you have any questions.

( DOWNLOADS
Search
[ Downloads Main   Add Download   New   Popular   Top Rated ]
Category: <u>Main</u> /Brammo Diagnostics
Sort Downloads by: Title ( <u>A\D</u> ) Date ( <u>A\D</u> ) Rating ( <u>A\D</u> ) Popularity ( <u>A\D</u> ) <b>Resources currently sorted by: Title (A to Z)</b>
Battery Diagnostics NSMI         Description: Contact Polaris Technical Support for additional information Version: Filesize: 0 bytes         Added on: 08-Dec-2015 Downloads: 12         HomeFace   State Resource   Details         5       MC_Satup Application NSMI         Description: Contact Polaris Technical Support for additional information         Description: Contact Polaris Technical Support for additional information         Added on: 08-Dec-2015 Downloads: 8         HomeFace   Rate Resource   Details         6       Vehicle Diagnostic Application NSMI
Description: Contact Polaria Technical Support for additional information Version: Filesize: 0 bytes Added on: 08-Dec-2015 Downloads: 11 HomePage I Bate Resource I Details

The information contained within this Team Tip is confidential and protected by U.S. and international copyright laws, and is the property of Polaris Industries Inc. This Team Tip is provided for the sole use of authorized Polaris dealers and distributors. This Team Tip is not to be distributed, duplicated, or copied, digitally or otherwise, without the written consent of Polaris Industries Inc. © 2016 Polaris Industries Inc. (Page 1 of 2) The following matrix lists the firmware and configuration files used on Empulse TT along with the program used to upload the file to the bike. After the file is uploaded to the bike, the Version Displayed should match what is in the controller.

Firmware Type	Program Used	Filename	Version Displayed
Dash	Victory Diagnostics	92906016_2_11_FIRMWARE_DASH_ICU.BIN	01.02.11
VCU F130	Victory Diagnostics	75516491_VCU2V2M26.BIN	05.02.26
VCU CPI 506	Victory Diagnostics	89210795_CPIV1_22.BIN	01.01.22
BMC	Battery Diagnostics	54302376_8X_00M67_FIRMWARE_BMS.BIN	87.00.67
Motor Controller	Victory MC Setup	19680795_SN0076-07_0X3F53.dld	SN0076.07 ROM checksum: 0x3f53
M.C. Configuration	Victory MC Setup	77218397_02_SCFG_0076-07_0x6e21.dcf	Configuration checksum: 0x6e21

## **Diagnostic Cables and Connector Locations**

In addition to Empulse TT, cables are also being included to service legacy Brammo products. The matrix below illustrates what cables to use when connecting to various products and where the diagnostic connector is located. If you have questions or need assistance diagnosing an issue on legacy Brammo product, please contact Victory Technical service.

	Batteries		Dash/VCU		Motor Controller	
	Cables	Connector Location	Cables	Connector Location	Cables	Connector Location
2016 Victory Emplulse TT	PV-51900	Under upper console, on battery	PV-51898 PV-51899	Front/RH side just under frame behind plastic	PV-51898 PV-51899	Front/RH side just under frame behind plastic
2014 Brammo Empulse	2014 Brammo EmpulsePV-51900 PV-51901 PV-51902Communication port, Module 1 (upper, rearmost)		PV-51898 PV-51899	Front/RH side just under frame behind plastic	PV-51898 PV-51899	Front/RH side just under frame behind plastic
2013 Brammo Empulse	PV-51900 PV-51901 PV-51902	Communication port, Module 1 (upper, rearmost)	PV-51898 PV-51899	Front/RH side just under frame behind plastic	PV-51898 PV-51899	Front/RH side just under frame behind plastic
2012-2013 Brammo Enertia Plus	PV-51900 PV-51901 PV-51902	Right/Rear of Module 2 (upper)	PV-51897 PV-51898	Backside of the dash	PV-51898 PV-51899	Front/RH side just under frame behind plastic
2011-2012 Brammo Enertia Basic	NA	NA	PV-51897 PV-51898	Backside of the dash	PV-51898 PV-51899	Front/RH side just under frame behind plastic
2009-2010 Brammo Enertia Legacy	NA	NA	PV-51897 PV-51898	Backside of the dash	PV-51897 PV-51898	Backside of Dash

The information contained within this Team Tip is confidential and protected by U.S. and international copyright laws, and is the property of Polaris Industries Inc. This Team Tip is provided for the sole use of authorized Polaris dealers and distributors. This Team Tip is not to be distributed, duplicated, or copied, digitally or otherwise, without the written consent of Polaris Industries Inc. (Page 2 of 2)