



Preliminary Information

PIC6437 Diagnostic Tip - Radio Stays On After Ignition Off , IPC Backlit After Ignition Off and RAP Cancelled

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020 - 2021	All	All	All	All
Cadillac	CT5	2020 - 2021	All	All	All	All
Cadillac	Escalade Models	2021	All	All	All	All
Buick	Envision	2021	All	All	All	All
Chevrolet	Corvette	2020 - 2021	All	All	All	All
Chevrolet	Suburban	2021	All	All	All	All
Chevrolet	Tahoe	2021	All	All	All	All
GMC	Yukon Models	2021	All	All	All	All

Involved Region or Country	North America
Condition	Customers may comment that the radio stays on after shutting off the ignition and exiting the vehicle, the IPC is backlit after exiting the vehicle and RAP is cancelled.
Cause	These characteristics may be the results of an active Over The Air (OTA) download in progress or update waiting to be installed.

Correction:

Reference Service Information Document ID 5778263 for Over The Air update Description and Operation.

Version History

Version	1
Modified	05/11/2021 - Created on.



GENERAL MOTORS