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**December 22, 2014**

**Pierce Dealer**

**Field Update Notice # 74B258  
Accelerator Pedal**

Pierce Manufacturing has determined that a defect which relates to motor vehicle safety exists in certain Quantum custom fire apparatus models manufactured between 2008 and 2011 equipped with accelerator pedals produced by Williams Controls. This campaign is now visible on NHTSA's website.

Issue:

The accelerator pedal assembly may contain springs that may fatigue and break. If the springs break, the accelerator pedal will not return to idle after being engaged. If this were to happen, the vehicle may crash and possibly cause injuries to occupants.

**To remedy the issue Pierce will replace the accelerator pedal assembly at no charge to the customer.**

- Parts are expected to ship the first week of February
- 0.5 hours labor per truck is allowed for this repair
- 2 hours travel allowed
- A campaign claim must be submitted to Pierce upon completion of the repair

A list of trucks in your area will be found at [www.pierceparts.com](http://www.pierceparts.com) once customer notifications have been sent. If you have any questions or concerns about this remedy, contact Pierce Customer Service at 1-888-974-3723.

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Pierce Campaign Coordinator  
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TO: «DEALER»  
FROM: Don Chomic – Director, Product Safety  
Kevin Hanegraaf – Director, Aftermarket Support  
Jim Michal – VP, Aftermarket Support  
DATE: December 2014  
SUBJECT: Recall Notice: **14V-778 – Accelerator Pedal**



## **VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT**

Pierce Manufacturing has determined that a defect which relates to motor vehicle safety exists in certain Quantum custom fire apparatus models manufactured between 2008 and 2011 equipped with accelerator pedals produced by Williams Controls.

Pierce has determined that, for certain production lots, the accelerator pedal assembly may contain springs with a defect caused by the pedal manufacturer's process that may fatigue and break. If the springs break, the accelerator pedal will not return to idle after being engaged. If this were to happen, the vehicle may possibly crash and possibly cause injuries to occupants.

To remedy the issue Pierce will replace the accelerator pedal assembly at no cost to the vehicle owner.

The customer is being notified to schedule a service appointment to have the pedal assemblies replaced for the vehicles included in this recall.

### **VEHICLES INVOLVED**

The vehicles involved are Quantum models between 2008 and 2011. Federal law prohibits the sale of any of the affected vehicles.

Involved vehicles have been identified by Pierce job numbers and are listed on [Pierceparts.com](http://Pierceparts.com). Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign. Pierce has identified these vehicles based on accelerator pedal ship dates provided by the supplier and the corresponding vehicle build dates.

## DEALER RESPONSIBILITY

It is the dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule a service appointment to replace the pedal assembly. Please make sure the customer is aware the remedy will be performed by Pierce without charge.

Thank you for your support and understanding. If you have any questions, please feel free to contact me at 920-832-3342, or Kevin Hanegraaf at 920-832-3235.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Chomic". The signature is fluid and cursive, with a prominent initial "D" and a long, sweeping tail.

Don Chomic

Director, Product Safety