



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-21-03

Subject: Electromechanical Steering Unit Ext Warranty

Date: June 1, 2021

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective Reception Date: June 1, 2021

The following Electromechanical Steering Unit limited warranty extension is applicable for certain Audi vehicles. Affected vehicles may include:

- Certain 2012-2015 Model Year Audi B8 (A4, Q5 & SQ5) and C7 (A6) Vehicles

Note: This extension only applies to specific vehicles identified with Warranty Key U45.

To determine if a vehicle is eligible for this extension, check in the VIN in ElsaPro >> Vehicle Data. If the limited warranty extension is applicable to the vehicle, the “Warranty Key” section of the “Vehicle Data” screen in ElsaPro will be populated with Warranty Key U45.

Electromechanical Steering Unit Limited Warranty Extension

For applicable vehicles, the New Vehicle Limited Warranty will be extended to cover repair or replacement (by an authorized Audi dealer) of a malfunctioning Electromechanical Steering Unit during a period of 10 years or 125,000 miles, whichever occurs first, from the vehicle’s original in-service date.

The vehicle’s original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a “demonstrator” or “company” car, on the date such vehicle was first placed in service.

What is Covered?

The limited warranty extension will be subject to the terms and conditions of the original applicable New Vehicle Limited Warranty (other than the extended time/mileage period) and will include the Electromechanical Steering Unit and any parts and labor necessary to perform the repair. It will apply to all vehicles irrespective of whether the vehicle has been repaired on or before the effective date.

Damage resulting from outside influences, such as but not limited to, abuse, alteration or modification, a collision or crash, vandalism and/or other impact is excluded and not covered under the extended warranty. Repair or replacement under this extended warranty must be performed by an authorized Audi dealer.

Transferability

The warranty, as extended, is fully transferable to subsequent owners.



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Vehicle Eligibility

To determine if a vehicle is eligible for this extension, check in the VIN in ElsaPro >> Vehicle Data. If the limited warranty extension is applicable to the vehicle, the “Warranty Key” section of the “Vehicle Data” screen in ElsaPro will be populated with Warranty Key U45.

Vehicles with the totaled status are excluded from coverage under this Limited warranty extension.

Claim Processing

For the Electromechanical Steering Unit Limited warranty extension:

Claim Type: 110
Service Number: 4835
Warranty Key: U45

Questions or Concerns

Contact Audi Warranty at 866.677.2834 or AudiWarranty@audi.com with questions or concerns related to this limited warranty extension.