

Subject Premium Navigation Inoperative - MEU		Market USA
Service Category Audio/Visual/Telematics	Section Navigation/Multi Info Display	
Applicability Applicable TMMI Vehicles		

APPLICABLE VEHICLES

2021	Highlander	2021	Highlander HV
2021	Sienna HV		

CONDITION

Some vehicles equipped with Premium Audio systems may experience an inoperative condition that consists of displaying a "Loading..." then a blank screen when pressing the MAP button. When performing the Storage Check in the Radio Diagnostic Menu, the MEU Storage Check displays: NG.



RECOMMENDATIONS

Please create a TAS case and contact TAS for instructions prior to diagnosing or repairing the vehicle. If it is a weekend or holiday, continue with diagnosis and repair. Please save all parts and/or details, then contact TAS on the next available workday.

LINK REFERENCES

This Tech Tip does not contain any link references