

Delayed Vehicle Start When Outside Temperature Is Below -13° F (-25° C) (20/16)

Model line: **911 Carrera (991)**
Boxster/Cayman (981)

Model Year: **As of 2012**

Subject: **Fuel pump relay**

Information: **At outside temperatures below -13° F (-25° C), the fuel pump relay may be iced-up and a delayed vehicle start may be possible.**

The fuel pump relay is heated automatically after opening the vehicle. The vehicle is **ready to start after one minute.**

This symptom is caused by a **technical issue**. It is not a defect and does not justify replacing the fuel pump relay.

Please also inform the customer (in the event of a complaint) about this technical issue.

Work Procedure: 1 Start the vehicle at outside temperatures below -13° F (-25° C).

- 1.1 Open the vehicle.
- 1.2 Wait one minute.
- 1.3 Start the vehicle.

Invoicing: For documentation using PQIS, enter the following coding:

Location (FES5)	20650	Fuel pump relay
Damage type (SA4)	1611	Does not work

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