

SSM 49891 -

2021 Explorer - Limited Trim Level - Second Row Seating Power Fold Inoperative - Built On Or Before 10-Dec-2020

Some 2021 Explorer Limited vehicles built on or before 10-Dec-2020 may exhibit an inoperative second row seat power fold function. This may be due to the configuration of the body control module c (BCMC) and the power fold seat module (SCMJ). To correct the condition, reconfigure the BCMC using the latest software level of the appropriate Ford diagnostic scan tool. Once the BCMC is reconfigured, perform the SCMJ reconfiguration routine using the latest software level of the appropriate Ford diagnostic scan tool. For claiming, use causal part 14F042 and applicable service labor times found in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES
2021 CAR: TW U625N EXPLORER