

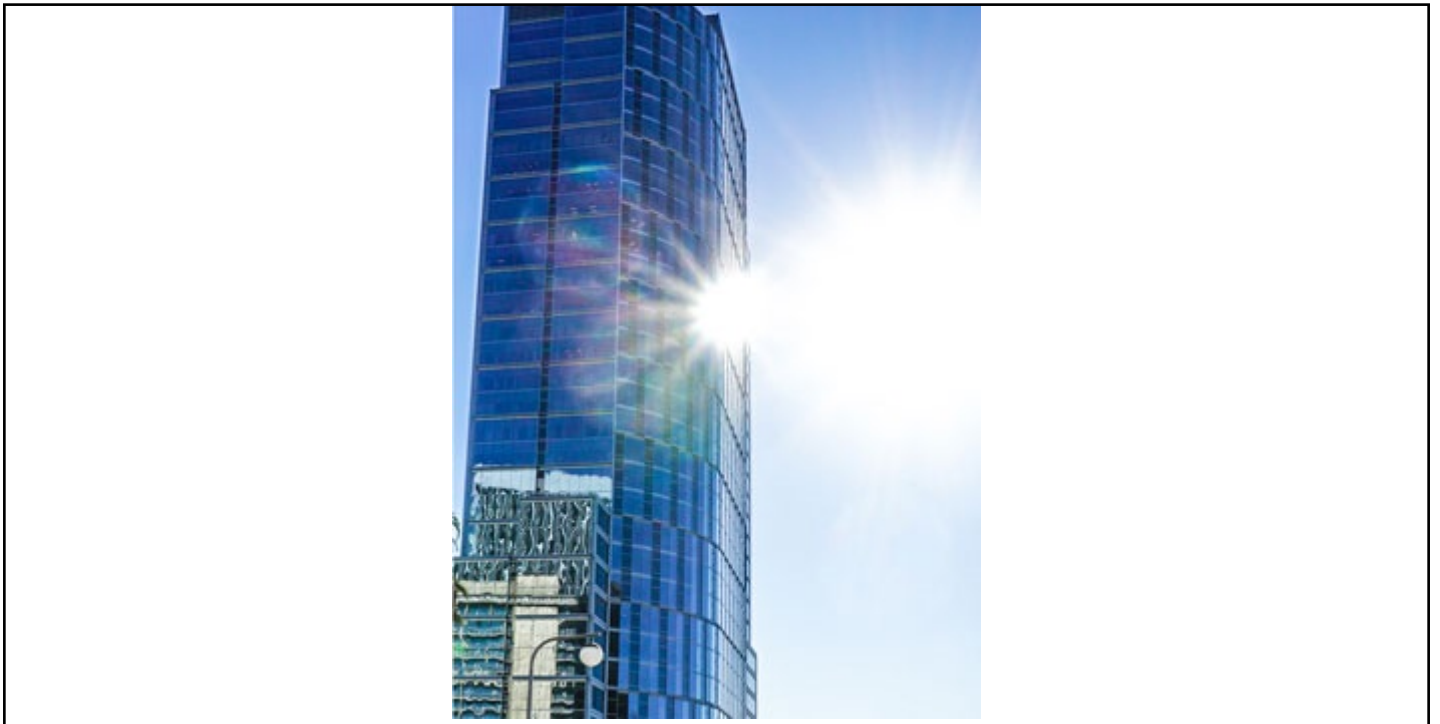
<b>Subject:</b>  <b>MELTED OR WARPED MIRROR COVER OR OUTSIDE TRIM</b>	<b>Service Alert No.: SA-040/21</b>
	<b>Last Issued : 06/07/2021</b>

## APPLICABLE MODEL(S)/VINS

CX-3 2016 - 2021	CX-5 2013 - 2021	CX-7 2007 - 2012	CX-9 2007 - 2021
CX-30 2020 - 2021	Mazda2 2011 - 2021	Mazda3 2004 - 2021	Mazda5 2006 - 2017
Mazda6 2003 - 2021	MX-5 2006 - 2021	RX-8 2004 - 2011	

## DESCRIPTION

Some vehicles may experience exterior trim heat damage when parked near a glass building or Low-E windows. This may be caused by the sun's reflection.



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If a structure's windows create enough of a curve, the concave glass can focus the sun's rays onto a small area and acting like magnifying glass direct the sunbeams into a hot pinpoint of light. This magnification of the sun's rays can cause damage to vehicle trim (see examples). Additional information and exemplar images regarding this phenomenon can be found by performing a google search.

#### Examples of heat damaged trim:



#### REPAIR PROCEDURE

Repair or replace the affected part(s) as needed.

If the customer regularly parks the vehicle where there is exposure to such conditions as described in the description

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above, explain to the customer that parking location may need to be reconsidered.

## WARRANTY INFORMATION

This is not a warrantable repair.

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