

Technical product information

Topic	Removal of the Google Earth service
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2063602/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> online services	functionality	

Vehicle data

Bentayga series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

The Google Earth function is no longer available

Technical background

The Google Earth feature has been removed by Google, the function is no longer available

Production change

Not applicable.

Measure

The Google Earth™ service is no longer officially supported in Bentley vehicles due to the withdrawal of the functionality by Google™. We apologise for any inconvenience or disruption caused by the removal of this service.

As a result of caching, some customers may find that they are still able to load Google Earth imagery via the vehicle Infotainment system, however, availability is by no means guaranteed and may cease to operate in the future.