Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75429 - New Defender L663 - Roof Opening Panel - Glass Inoperative, Sunblind loss of One Touch

Models: Defender/L663 Engineer Hooper Tristan

Name:

Last 08 JUN 2021 17:05:17

Modified:

Category: Body

Symptom: 102000 Window/Glass

Content : <u>Issue</u>:

JLR is investigating Roof Opening Panel Inoperative/Loss of One Touch closure function

Cause:

Loss of calibration within the Roof Opening Panel motor assembly

Action:

Please complete the following steps:

- Start the engine and leave running during the initialization process
- Make sure that the roof opening panel blind/roof opening panel glass is in the fully closed position
 press the close switch to achieve this
- Press and hold the close switch again and wait for the roof opening panel glass to jog forward a few millimetres and then return to its original position (this should take approximately 30 seconds), then release the switch
- Within 3 seconds, press and hold the close switch. The roof opening panel blind/roof opening panel glass will automatically travel toward the open position and then to the fully closed position. Release the switch when movement is complete

PLEASE NOTE – This communication will be superseded when Modified Opening Roof Panel Motor Service Parts are available. Please do not replace the

Roof Opening Panel Motor Assy for this Concern.

Thank you in advance for your assistance with this matter.

Jaguar Land Rover Limited 2000 - 2020 (Rel. 2691)