

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75443 - Washer Fluid Low Message Displayed When Washer Bottle Full

Models : F-Pace / X761

XE / X760

XF / X260

Engineer Hooper Tristan

Name :

Last 21 JUN 2021 10:17:36

Modified :

Category : Electrical

Symptom : 202000 Wiper/Washer System

Content : Issue:

JLR is investigating Washer Fluid Low Message displayed in the Instrument Panel Cluster (IPC) when the Washer Bottle is full

Cause:

Under investigation

Action:

If this symptom is reported please raise an ePQR with the following information;

- Confirm low level warning light illumination
 - Attach photo
- Check for any odour from reservoir
- Inspect washer bottle fluid level, Ensure bottle is full
- Inspect level sensor electrical connection for signs of corrosion
- check resistance value of washer level sensor and record values
 - Nominal Bottle (full) =Open circuit
 - Empty = 39 ± 2 (AB level) / 0.3 (AA level)
- Remove sensor and confirm condition (is there any excessive residue on sensor or in the bottle)
- Check resistance of switch in both open and closed position (have values changed)
- Replace Washer Level Sensor

Thank you in advance for your assistance with this matter.