

Classification:
KS17-035B

Reference:
ITB17-055B

COPYRIGHT© NISSAN NORTH AMERICA, INC.
Date:
June 7, 2021

INFINITI; INTELLIGENT KEY IDENTIFICATION AND REGISTRATION TIPS

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Discard all previous versions of this bulletin.

APPLIED VEHICLES:

- 2017-2021 Q50 (V37)
- 2017-2018 Q50 Hybrid (HV37)
- 2017-2021 Q60 (CV37)
- 2019-2021 QX50 (J55)
- 2015-2020 QX60 (L50)
- 2017 QX60 Hybrid (L50H)

NOTE: APPLIED VEHICLES equipped with Intelligent Key only.

SERVICE INFORMATION

When replacing or adding an Intelligent Key, it is very important to make sure the correct Intelligent Key is selected from the parts department.

- A running change was made that will help identify the correct Intelligent Key.
- Beginning in late 2017 and early 2018 the last five digits of the Intelligent Key part number is marked on the Intelligent Key under the mechanical key.
 - See page 2 for location images of this part number addition.

NOTE:

- A correct Intelligent Key may or may not have the last five digits of the part number as shown on page 2.
- The above running change was applied as a "help" to identify the correct Intelligent Key for a given vehicle, but the actual part number listed in the parts catalog did not change.
- Make sure to use the electronic parts catalog to confirm the correct Intelligent Key for a given vehicle.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

Part Number Location on Intelligent Key

To access the last five (5) digits of the part number on an Intelligent Key:

- Unlock the lock, and then remove the mechanical key (see Figure 1).
- View the part number where shown in Figure 1 and 2.

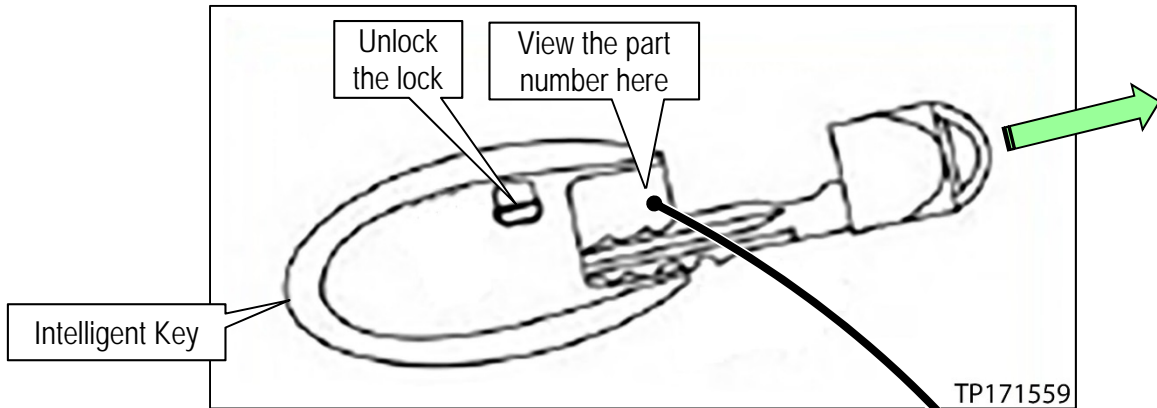


Figure 1



Figure 2

NOTE: This part number may supersede (change) in the future, but it can still be used to determine the correct Intelligent Key-to-vehicle application.

Intelligent Key Registration Tips

- Only an Intelligent Key that has never been initialized/registered can be initialized/registered, and to one vehicle only.
- Once an Intelligent Key has been initialized/registered to one vehicle, it cannot be initialized/registered to another vehicle.

Examples:

- If a new Intelligent Key is “borrowed” from the parts department and is initialized/registered to a vehicle “for testing purposes”, it cannot later be sold for use on another vehicle since it cannot be reinitialized/reregistered again.
 - An Intelligent Key cannot be “borrowed” from a known good vehicle for testing purposes.
-
- Two (2) quick tones will be heard when an Intelligent Key has been successfully initialized/registered via the ignition switch.
 - More than two tones are heard when an Intelligent Key has not been initialized/registered via the ignition switch.
 - The two most common reasons why an Intelligent Key will not initialize (more than two tones heard) are:
 - The Intelligent Key is registered to another vehicle.
 - The wrong Intelligent Key (one that is incorrect for the vehicle application) is being used.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 27, 2017	ITB17-055	Original bulletin published
March 17, 2021	ITB17-055A	Classification Number updated
June 7, 2021	ITB17-055B	APPLIED VEHICLES revised