



SERVICE BULLETIN

Classification: HA21-003	Reference: NTB21-058	Date: June 29, 2021
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2021 ROGUE; “YOUR VEHICLE’S AC SYSTEM MAY NEED MAINTENANCE” MESSAGE

APPLIED VEHICLES: 2021 Rogue (T33)

IF YOU CONFIRM

A message stating “Potential Maintenance Needed – Your Vehicle’s AC System may need Maintenance” (see Figure 1) displays on the vehicle’s display screen after the vehicle is turned ON.

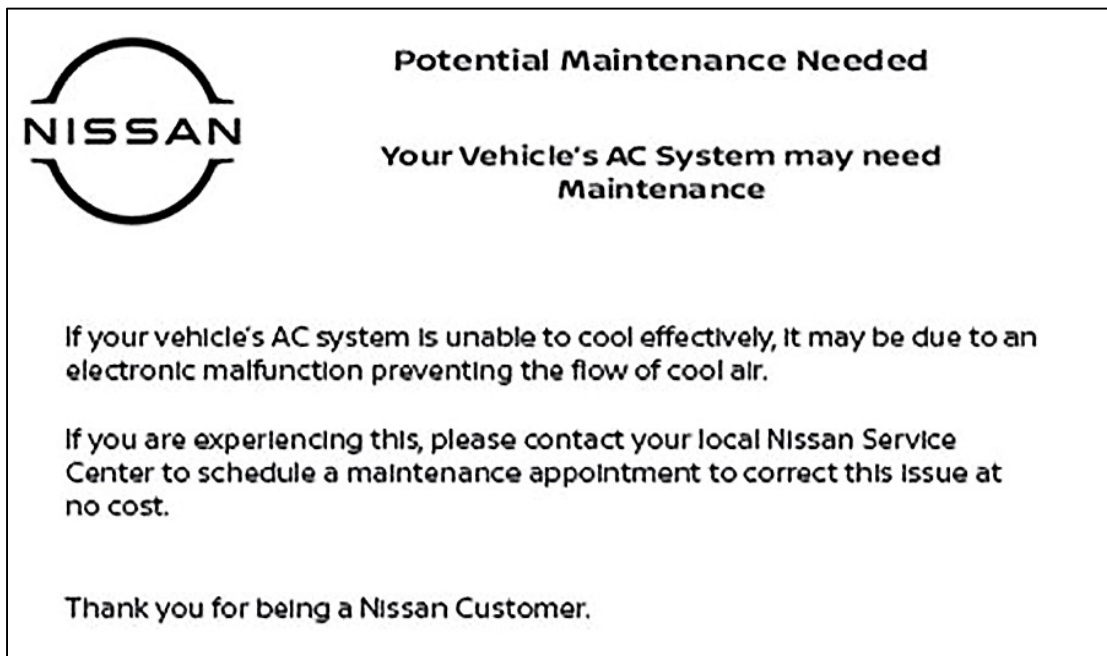


Figure 1

ACTION

Follow the SERVICE PROCEDURE beginning on the next page.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Verify DTC B20C8-14 ECV (ELECTRICAL CONTROL VALVE) is stored in the IPDM.
2. Clear the DTC, and follow the **DTC CONFIRMATION PROCEDURE** in the ESM.
 - If DTC B20C8-14 is in Past status, the AC compressor operation will be inhibited until the DTC is cleared.
 - If DTC B20C8-14 returns after being cleared (either Current or Past status), follow the ESM diagnosis procedure.
 - For models with Automatic Air Conditioning, go to section: **VENTILATION, HEATER & AIR CONDITIONER > HEATER & AIR CONDITIONING CONTROL SYSTEM > AUTOMATIC AIR CONDITIONING > DTC/CIRCUIT DIAGNOSIS > B20C8-14 ECV (ELECTRICAL CONTROL VALVE)**.
 - For models with Manual Air Conditioning, go to section: **VENTILATION, HEATER & AIR CONDITIONER > HEATER & AIR CONDITIONING CONTROL SYSTEM > MANUAL AIR CONDITIONING > DTC/CIRCUIT DIAGNOSIS > B20C8-14 ECV (ELECTRICAL CONTROL VALVE)**.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
June 29, 2021	NTB21-058	Original bulletin published

