



SERVICE BULLETIN

Classification: BT20-011	Reference: NTB21-050	Date: June 16, 2021
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2020 TITAN; MIL ON AND ACTIVE GRILLE SHUTTER SEPARATING

APPLIED VEHICLES: 2020 Titan (A61)
APPLIED VIN: Vehicles built before 1N6AA1(***)LN 510864
APPLIED DATE: Vehicles built before June 8, 2020

IF YOU CONFIRM

Slats in the active grille shutter have separated from its assembly.

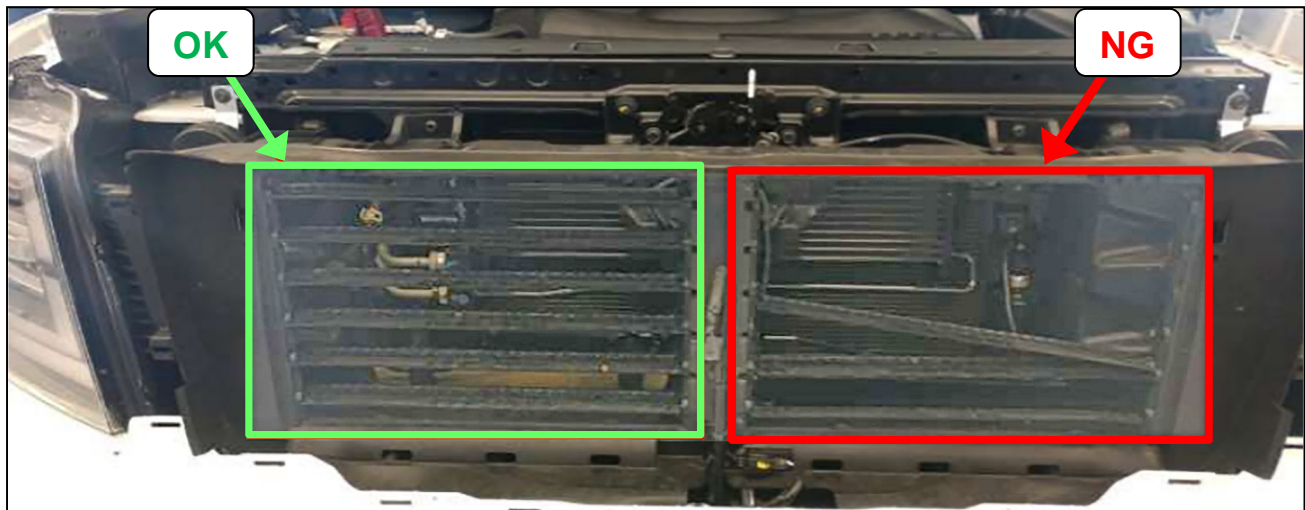


Figure 1

HINT: The MIL may be ON with DTC P059F (ACTIVE GRILLE AIR SHUTTER A) and/or P159F (ACTIVE GRILLE AIR SHUTTER A) stored.

ACTION

Replace the active grille shutter.

NOTICE

To avoid damage to the grille shutter, do not attempt to repair it. Replace the entire assembly.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Replace the active grille shutter.
 - For active grille shutter replacement, refer the Electronic Service Manual (ESM), section **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY - EXTERIOR - REMOVAL AND INSTALLATION - ACTIVE GRILLE SHUTTER**.
2. If the MIL was ON and DTC P059F (ACTIVE GRILLE AIR SHUTTER A) and/or P159F (ACTIVE GRILLE AIR SHUTTER A) was found stored, erase the DTCs.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
SHUTTER ASSY-RADIATOR	21421-9FV2A	1

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Radiator Shutter Assembly	(1)	CD85AA	ZE	01	(2)

- (1) Reference the electronic parts catalog and use the Radiator Shutter Assy (21421-*****) as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
June 16, 2021	NTB21-050	Original bulletin published