



Technical Service Bulletin

90 Instrument cluster is blank, DTC B200049 is stored in the instrument cluster - Repair Authorization

90 21 10 2063940/1 July 7, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7, Q8, SQ7, SQ8, and RS Q8	2021	All	Not Applicable

Condition

Customer states:

- The instrument cluster is blank.
- The red master malfunction indicator is lit.

Workshop findings:

One or more of the following DTCs may be stored in the instrument cluster, J285 (address word 0017):

- **DTC B200049** (Control Module Faulty) with symptom code 10485833.

Technical Background

Various parts have been replaced under warranty for the condition noted above, but no issues were identified with these parts. In an effort to gain information on the DTC codes for the vehicles listed above, we are asking that you contact the Audi Technical Assistance Center (TAC) before replacing any parts. This will assist us in diagnosing any potential issues with the condition noted above.

Production Solution

No changes to production have been made, as no issue has been identified.

Service

Audi of America is requesting your cooperation in supplying us with technical information regarding this condition.

1. Verify the condition.
2. If the vehicle is within the New Vehicle Limited Warranty, contact a TAC consultant before proceeding. Please attach the DTC, diagnostic log and a **picture of the instrument cluster and its surroundings** to the TAC ticket/TAC Web Ticket.



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Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2063940) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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