



**NOTE:** this bulletin updates all previous versions. Changes are limited to the removal of the expiry date and are not highlighted.

### DESCRIPTION OF ISSUE

A potential issue has been identified on certain Jaguar vehicles within the listed Affected Vehicle Range where the engine Malfunction Indicator Lamp (MIL) may be illuminated on the Instrument Cluster (IC) and Oxygen (O<sub>2</sub>) sensor performance-related Diagnostic Trouble Codes (DTC) may be stored in the Powertrain Control Module (PCM).

### AFFECTED VEHICLE RANGE

#### F-TYPE

Model Year: ..... 2014-2016

VIN: ..... K00075-K29712

#### XF

Model Year: ..... 2013-2015

VIN: ..... S55287-U88732

#### XJ

Model Year: ..... 2013-2016

VIN: ..... V38019-V83411

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

### SERVICE PROGRAM / REWORK ACTION

An authorized Jaguar retailer update the Powertrain Control Module (PCM) software to the latest level. There will be no charge to owners for this action under this program.

### ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin H231NAS, *Service Action: Oxygen (O<sub>2</sub>) Sensors*, for detailed repair instructions.

### PARTS

No parts required.

### TOOLS

Refer to the Technical Bulletin referenced above for any required special tools.

### WARRANTY

**NOTE:** use the Jaguar Land Rover claims submission system to make sure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all outstanding Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information listed have been included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)
<b>H231</b>	<b>A</b>	Configure Existing Powertrain Control Module (PCM)	86.99.26	0.2
<b>H231</b>	<b>B</b>	Configure Existing Powertrain Control Module (PCM)	86.99.26	0.2
		Drive in/drive out	10.10.10	0.2

*Normal Warranty policies and procedures apply.*