



## Alignment of Fuel Tank - Fill Cap Cover and Mobile Phone Compartment Cover

Multistrada V4 Model Year 2021 (all model versions)

Service Repair Bulletin SRV-SRB-21-050

Date: July 30, 2021  
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network  
From: Richard Kenton, Technical Director  
Dan Schwartz, Service Area Manager

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Dear Dealers,

In the event of a possible misalignment of the Fuel Tank's Fill Cap Cover (with respect to the Fill Cap itself) and/or incorrect closure of the Mobile Phone Compartment Lid, please follow these suggestions to help resolve concerns on this matter.



It is possible to realign the Fuel Tank's Fill Cap Cover and the Mobile Phone Compartment Cover by acting on the fuel tank cover fixing screws. In cases where, after following the operations described below, it is not possible to restore the alignment to an acceptable value (for example due to the deformed cover), fill out a **YouTech** service request. Be sure to include notes describing your actions and the issue, as well as clear photos of the alignment problem.



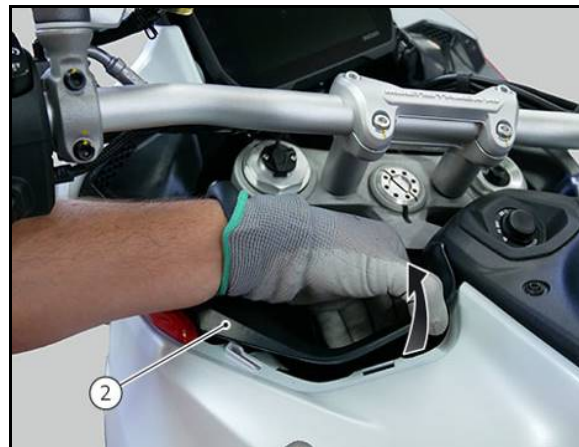
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### Service Solution

1. Remove the rider and passenger seats (see Sec. 5: "Fairing installation – Seat" of the Workshop Manual).
2. Remove the **6 screws (1)** securing the **left panel (2)** and slide it out (see Sec. 5: "Fairing installation – Panel" of the Workshop Manual). Follow the same procedure for the RH panel.



3. Remove the **RH side fairing (2)** (see Sec. 5: "Fairing installation – Tail guard and side body panels" of the Workshop Manual). Follow the same procedure for the LH fairing.



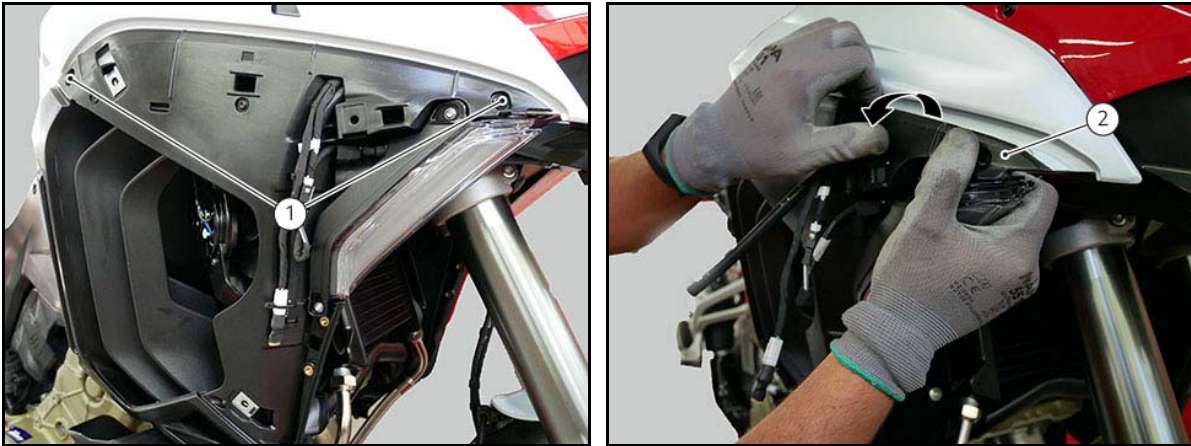


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4. Remove the 2 fastening screws (1) of the right-side conveyor (2) (See Sec. 5: "Fairing installation – Fairing" of the Workshop Manual). Follow the same procedure for the LH side.



5. Remove the 4 screws (6) fixing the front conveyor (7) to release the tank fairing.







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6. Open the cover of the mobile phone compartment by pressing the area circled in the figure.
7. Using suitable equipment, remove the **fork (1)** securing the USB socket by pulling it upwards.



8. Loosen the **2 screws (2)** securing the fuel fill cap cover at the rear.
9. Loosen the **2 screws (3)** securing the **fuel fill cap cover (4)** at the front.





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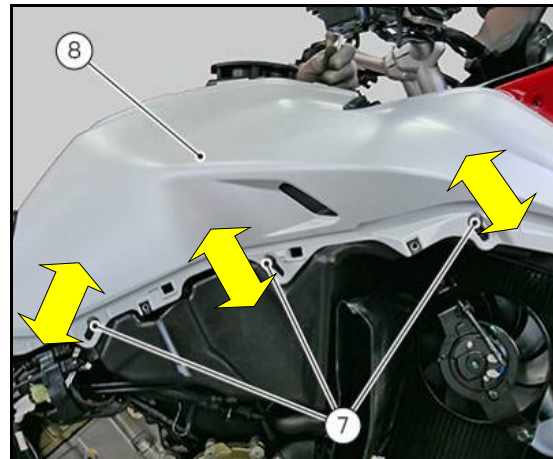
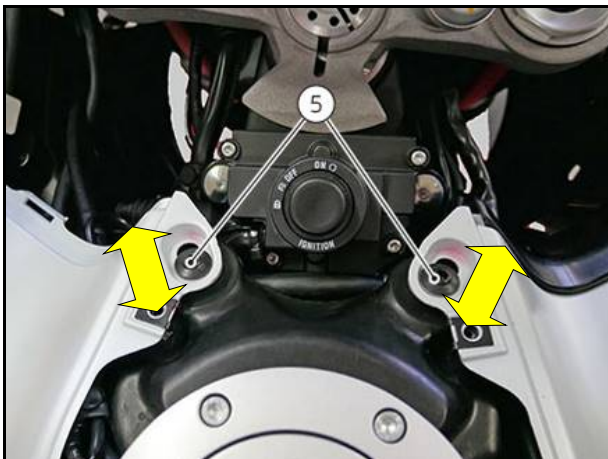
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10. Then slide out the **tank fill cap cover (4)** by releasing the vehicle connection.



11. In order to improve the coupling of the fuel tank fill cap cover with the fill cap itself and/or the closure of the mobile phone compartment, it is necessary to work on the **6 lateral screws (7)**, right and left, and on the **2 upper screws (5)** fixing the tank **fairing (8)**.

Thanks to the slotted retainers of the tank fairing, it is possible to move the fairing to adapt it to the profile of the fuel tank fill cap cover and to improve the closure of the mobile phone compartment.





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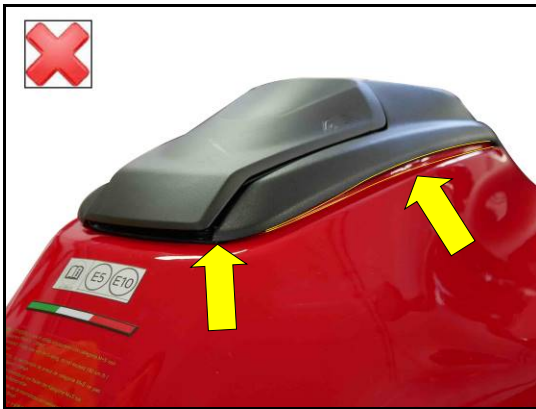
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### NOTE

The tank fairing must adapt to the profile of the fuel tank fill cap cover and mobile phone compartment.



12. Once this operation has been completed, proceed with installing the motorcycle's fairings (see Sec. 5: "Fairing installation" of the Workshop Manual).

For questions about this Service Bulletin, please contact your Service Area Manager