

June 11, 2021

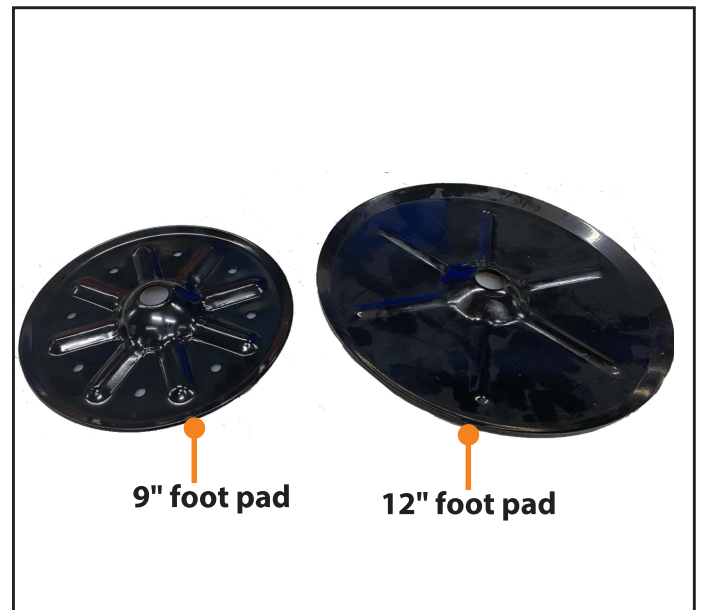
Product Substitution Notice - Leveling jack 12 inch foot pads

Dear Valued Customer:

Please be advised, due to a shortage from our supplier for 9" leveling jack foot pads, Lippert intends to use 12" foot pads as a substitute.

The foot pads are installed on the jacks by LCI, so there is no change in installation for the OEM customer. The 12" foot pads are identical in function with the 9" foot pads. The 12" foot pads are an upgrade to the 9" foot pads, however the price will not change with the substitution.

There is no part number change for the leveling jack. The substitution will remain in effect until the 9" jacks become available from our supplier.



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

c: 574.849.1742

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Frequently Asked Questions:

- 1. Will a new part number be required?** No, the customer will not need to use a new part number.
- 2. Does the price change for the item?** No, the price does not change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** The foot pads are interchangeable, however only like foot pads should be used on a unit.
- 4. Does the customer need to replace inventory?** No, the substitution will remain in place until inventory of the 9" foot pad can be replenished.