

# Technical product information

<b>Topic</b>	DTC B17B801 - Steering Wheel Touch Recognition Control Module electrical error - evident within address 0019
<b>Market area</b>	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2063855/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

## Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
0019 - Data Bus OBD Interface	B17B801: Steering Wheel Touch Recognition Control Module electrical error		static
0019 - Data Bus OBD Interface	B17B801: Steering Wheel Touch Recognition Control Module electrical error		Intermittent

## New customer code

Object of complaint	Complaint type	Position
driver assist systems, convenience features -> lane departure warning	functionality	
driver assist systems, convenience features -> cross-traffic assist system	functionality	

# Vehicle data

## New Continental GT/GTC - New Flying Spur - Bentayga

### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2021	E		*	*	*
3S4*	2021	E		*	*	*
4V1*	2021	E		*	*	*
ZG2*	2021	E		*	*	*

# Documents

Document name
<a href="#">master.xml</a>

## Customer statement / workshop findings

### Customer statement:

Lane Assist and/or Traffic Assist are not functional

### Workshop findings:

DTC - B17B801 - Steering Wheel Touch Recognition Control Module electrical error evident within address 0019

## Technical background

In the event the afore mentioned symptoms are evident, refer to the Measure section of this TPI

## Production change

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## Measure

1) Referring to Rep.Gr 48 - Replace the steering wheel and steering wheel centre bolt

- Erase all applicable DTC's

## Warranty accounting instructions

### Time to replace the steering wheel

Warranty type 110 or 910

Damage service number 48 10

Damage code 00 24

### Labour

Labour operation code 48 10 19 00

Time 40 Time units

## Parts information

- Steering wheel (x1) - Refer to the ETKA parts catalogue
- Steering wheel centre bolt (x1) - Refer to the ETKA parts catalogue