

**Subject:** Engineering Information - Malfunction Indicator Lamp (MIL) Illuminated on Driver Information Center (DIC), DTC U1970 Set

**Attention:** Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE and proceed with diagnostics found in published service information. THIS IS NOT A RECALL. Refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2021	2021	—	—	All	All
Cadillac	CT4	2020					
	CT5						
	Escalade Models	2021					
Chevrolet	Corvette	2020					
	Suburban	2021					
	Tahoe						
GMC	Yukon Models						

<b>Involved Region or Country</b>	North America
<b>Condition</b>	<p><b>Important:</b> If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.</p> <p>Some customers may comment on the Malfunction Indicator Lamp (MIL) being illuminated on the Driver Information Center (DIC).</p> <p>Technicians may find DTC U1970 set.</p>
<b>Cause</b>	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

### Correction

If you encounter a vehicle with the above concern, DO NOT clear any DTCs or perform any repairs BEFORE calling the engineer listed below.

### Contact Information

The Contact Information has been redacted.

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

## Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
8481998*	Engineering Information - Malfunction Indicator Lamp (MIL) Illuminated On (DIC), DTC U1970 Set	0.3 hr

\*This is a unique Labor Operation for bulletin use only.

<b>Version</b>	1
<b>Modified</b>	Released June 01, 2021