







Overhead Bunk Rail Support

Bulletin Type:	SRP
Bulletin #(s):	21-028
Job Code(s):	If affected unit has warranty remaining, submit your claim following the normal process
Flat Rate(s):	

Publication Date:	August 2021
Make(s):	Jayco
Model(s):	All 3A Vision & All 4A Alante & All 3U Vision & All 4U Precept & All 3D Emblem & All
Model Year(s):	4D Precept Prestige 2021

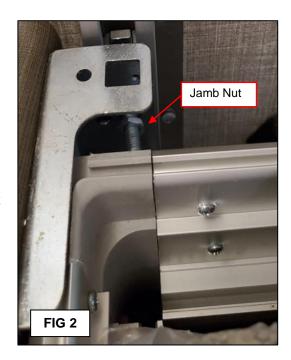
Incident:	Bunk track fasteners are not hitting backers
Affected Units:	Jayco 2021 3A Vision & All 4A Alante & All 3U Vision & All 4U Precept & All 3D Emblem & All 4D Precept Prestige
Parts List:	1 - Plate, Bunk Track Backer (Jayco Part #2029489) 15 - #10 x .75 Self-Drilling Panhead Screws (Purchase locally)
Misc. Tools & Supplies:	Screw Gun with Square Head Bit½" Wrench
Parts Return Information:	N/A

INSTRUCTIONS FOR BUNK TRACK BACKER REPAIR

- With the bed in the "UP" position, remove the panhead screws (yellow ovals) from the lower portion of the guide track and discard. (Fig. 1)
- 2. Lower the bed and remove the remaining panhead screws from the upper portion of the guide track and discard.



- 3. Loosen the jamb nut (located between the bed rail and slide track) with a ½" wrench to allow the guide track to have additional room. (Fig. 2)
- 4. Slide support plate between the guide track and wall flush on rear side with excess towards front. (Fig. 3)
- 5. Secure the guide track to the support plate with #10 x .75 inch self-tapping panhead screws. (Fig. 4)
- 6. Secure the support plate to the wall tube with a #10 x .75 self-tapping panhead screws. (Fig. 4)
- 7. Re-tighten the jamb nut.







8. Repeat for the other side of guide track on bunk support.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

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