

TEMSA ULAŞIM ARAÇLARI
SANAYİ VE TİCARET A.Ş.

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Mersis No: 0838004674900010
Yüreğir V.D / 8380046749



August 12th, 2021

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) [«VIN»]



SUBJECT: Emergency Exit Handle Wire May Break/FMVSS 217

Ref: NHTSA 21V454

Attention Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Temsa Ulaşım Araçları Sanayi ve Ticaret A.Ş. (Temsa) is recalling certain 2014-2020 TS45 buses. The external release handle for the roof emergency exit may have a rusted wire, which could break when force is applied to open the exit. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 217, "Bus Emergency Exits and Window Retention and Release." A broken handle wire on the emergency exit can delay passengers from exiting the vehicle during an emergency, increasing their risk of injury.

Temsa is conducting a recall with a service bulletin; the old wires of roof exit will be replaced with stainless steel ones. The recall work will be provided at no cost to you. Temsa estimates that it will take 85 minutes to inspect and repair each affected vehicle. Temsa records indicate that you are the owner or operator of the following vehicle(s) included in this recall:

>>Units_Number<<

Temsa strongly urges you to have the recall work performed on your vehicle(s) as quickly as possible. You may contact Temsa North America, Inc. at +1 833 628 36 72 if you have any questions about this recall campaign.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Temsa North America, Inc. at +1 833 628 36 72.

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If you have sold or otherwise transferred the vehicle(s) identified above, please contact Temsa North America, Inc. at +1 833 628 36 72 with all of the information you have regarding the current owner/operator of the vehicle(s).

Federal law requires any lessor who receives a notification of a determination of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

After contacting Temsa North America, Inc., if you are still not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC. 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We regret the inconvenience this may cause you, but urge you to implement the recall procedures with respect to your vehicle(s) as soon as possible for your added safety and satisfaction.

Sincerely,

Caner Sevginer
Chief Technology Officer

Ceyhun Erman
R&D Manager