

TECHNICAL TOPICS

ELECTRICAL



2017-2022 Range Rover, Range Rover Sport, Velar, Evoque, Discovery, Discovery Sport, XE, XF, F-Pace, F-Type, E-Pace fitted with TCU3

Connectivity Concerns

Customer Voice:

- Connectivity functions are no longer working (InControl App, SOTA, Traffic Information, Data Functions)

Technical Description:

- Various symptoms related to vehicle connectivity.
- Many Infotainment symptoms have a root cause of connectivity failures

Status:

- Ensure customer account is active using InControl Portal
- Ensure that Guided Diagnostics has been completed
- For vehicles with PSIM- ensure the ICC number matches the portal information
- If guided diagnostics states specifically that TCU replacement is necessary, there is no need for a TA. Please submit a FRED with the screenshot and session file if under New Vehicle Warranty.

Refer to TOPIX workshop manual 415-01: Diagnosis and Testing- Telematics



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