

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: August 20, 2021

UPDATE: WRF21 EGI wire harness and ECM replacement voluntary emissions recall

Owner Notification

Owner notification letters will be mailed on August 30, 2021.

Subaru of America, Inc. (Subaru) is initiating a new voluntary emissions recall for certain 2021 model year Ascent, Legacy, and Outback vehicles equipped with a 2.4L turbo engine.

Reason for this Voluntary Emissions Recall

The affected vehicles may contain an Electronic Gas Injection (EGI) wire harness with a damaged connector body, which could also affect a portion of the ground connection pin. The damage to the connector may affect the proper operation of the number four fuel injector. If this occurs, the check engine light will illuminate, and certain diagnostic trouble code(s) may be stored.

Affected Vehicles

The number of U.S. vehicles included in this service campaign is 455.

Model Year	Carline	Production Dates
2021	Ascent 2.4L turbo	5/18/2021-5/20/2021
2021	Legacy 2.4L turbo	
2021	Outback 2.4L turbo	

Not all vehicles in the production date range listed above may be affected by this voluntary emissions recall. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information is now available.

Affected vehicle information is also available through the 'Recall Affected VIN List' function located on subarunet.com under 'Recalls & Campaigns.'

Description of the Repair

The EGI wire harness and ECM will be replaced in the affected vehicles at no cost to the vehicle owner.

Retailer Responsibility

Any vehicles listed in any recall or campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this voluntary emissions recall is taken into inventory or in for service, necessary steps should be taken to ensure the repair has been made before selling or releasing the vehicle.

Service, Parts, and Claim Information

Please refer to the WRF-21 Service Program Bulletin on STIS for detailed service, parts, and claim information.

*****THE PARTS REQUIRED FOR THIS REPAIR ARE ON HOLD*****

For 'sold order' vehicles in retailer inventory, the parts will be force-shipped to the respective retailers. The parts orders for these vehicles will be entered by the Parts Information Coordinators (PICs). Parts will begin arriving at the retailers on 8/4. The VIN will be included on the order referencing the vehicle.

For remaining vehicles in retailer inventory and retailed vehicles, retailers should enter a stock order for all of the necessary parts required to complete the repair and contact the PICs with the corresponding VIN(s) to have the order(s) released.

If you have any questions regarding this ordering procedure, please contact the PICs at 1-866-782-2782, prompt #1.