



Bulletin No.: PIC6384G

Published date: N/A

## Preliminary Information

### PIC6384G Body Control Module Parts Restriction

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Envision	2021	All	All	All	All
Cadillac	CT4	2020 - 2021	All	All	All	All
Cadillac	CT5	2020 - 2021	All	All	All	All
Cadillac	Escalade	2021	All	All	All	All
Chevrolet	Corvette	2020 - 2021	All	All	All	All
Chevrolet	Suburban	2021	All	All	All	All
Chevrolet	Tahoe	2021	All	All	All	All
GMC	Yukon	2021	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing continuous improvement we have placed the Body Control Module used in the 2020-2021 Cadillac CT4, CT5, and 2021 Escalade, 2020-2021 Chevrolet Corvette, 2021 Tahoe, Suburban, GMC Yukon, and 2021 Buick Envision on restriction. If you believe a new module is needed, contact the PQC . Please have the part number available prior to contacting PQC.
Cause	<b>Root Cause Analysis</b>

#### Correction:

##### U. S. Dealers

Please contact PQC by opening a new case via Dealer Case Management (DCM) From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Then in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.

##### Canada Dealers

If your diagnosis leads to a possible part replacement, please contact the PQC by email at [PQC@gm.com](mailto:PQC@gm.com) or by calling 1-866-654-7654 to receive the PQC -Parts Restriction Template then, return the completed Parts Restriction Questions for engineering review.

**Note: (Do Not clear any DTCs prior to contacting the PQC).**

#### Parts Information

Description	Part Number	Quantity
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Body Control Module	13546977	1
Body Control Module	13541808 or 13546978	1
Body Control Module	13541810	1

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5410030	Body Control Module Replacement	Use Published Labor Time

## Version History

Version	8
Modified	<p>01/13/2020 - Created on.</p> <p>03/13/2020 - Added Cadillac CT4, and Chevrolet Corvette.</p> <p>04/29/2020 - Updated Keywords.</p> <p>02/23/2020 - Updated to add models and additional part numbers.</p> <p>03/01/2021 - Updated to add 2021 Escalade, and 2021 Buick Envision.</p> <p>Updated model years.</p> <p>05/03/2021 - Updated part numbers.</p> <p>05/24/2021 - Updated part numbers.</p> <p>06/30/2021 - Updated part numbers.</p>



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